



Contents

ACKNOWLEDGMENT OF COUNTRY	3	2020-21 OVERVIEW	
ABOUT THE ANNUAL REPORT	4	OUR PERFORMANCE 2021-21	41
INTEGRATED PLANNING AND REPORTING FRAMEWORK	5	1. TOWNS AND VILLAGES	42
A MESSAGE FROM OUR CEO	6	2. GROWTH THROUGH INNOVATION	59
SNOWY VALLEYS AT A GLANCE	7	3. OUR NATURAL ENVIRONMENT	64
COUNCIL SNAPSHOT 2020-21	8	4. COMMUNICATION AND ENGAGEMENT	69
VISION AND VALUES	9	5. OUR INFRASTRUCTURE	78
OUR ORGANISATION	10	STATUTORY INFORMATION	
REMUNERATION PACKAGE - CEO AND SENIOR STAFF	11	REPORTING	88
OUR WORKFORCE 2020-21	12	DONATIONS AND CONTRIBUTIONS	88
MAYOR AND COUNCILLOR EXPENSES AND PROVISION OF FACILITIES	14	COMMUNITY - RATES AND CHARGES WAIVED	89
EXTERNAL BODY DELEGATIONS	15	CONTRACTS	91
OUR VOLUNTEERS	18	STORMWATER MANAGEMENT SERVICES	92
FINANCIAL SUMMARY	19	PLANNING AND REGULATORY	98
STATE OF THE ENVIRONMENT REPORT 2018-21	24	INDEX OF STATUTORY REPORTS	100
ABOUT THE SNOWY VALLEYS - AN ENVIRONMENTAL SNAPSHOT	25		
COMMUNITY STRATEGIC PLAN - HIGHLIGHT ACHIEVEMENTS	29		

Front cover – The stunning Gilmore Valley Credit: Overland Travel



2020 NAIDOC Black Olive Lunch – Robyn McRae

Acknowledgement of Country

We acknowledge the traditional custodians of this land and pay respects to Elders past and present.

We recognise Aboriginal people as the original custodians of the lands that comprise the Snowy Valleys Council area.

Together we acknowledge the contributions of Aboriginal Australians to this country we all live in and share together.

Snowy Valleys Council is committed to enhancing the knowledge and understanding of our communities about the history, heritage and cultures of Aboriginal Australians.

About the Annual Report

This is the fifth annual report prepared by Snowy Valleys Council. Based on the 2020-21 financial year, it reports on our accomplishments in realising the community's vision for the local government area (LGA).

Due to the postponement of the elections originally scheduled for September 2020 and the extension of the existing Integrated Planning and Reporting documentation, the 2020-2021 Operational Plan and this Annual Report outlines our progress against our Community Strategic Plan *Snowy Valleys 2028* and Council's Delivery Program 2018-2021.

It reflects the key strategic themes of the Community Strategic Plan *Snowy Valleys 2028*, which are:

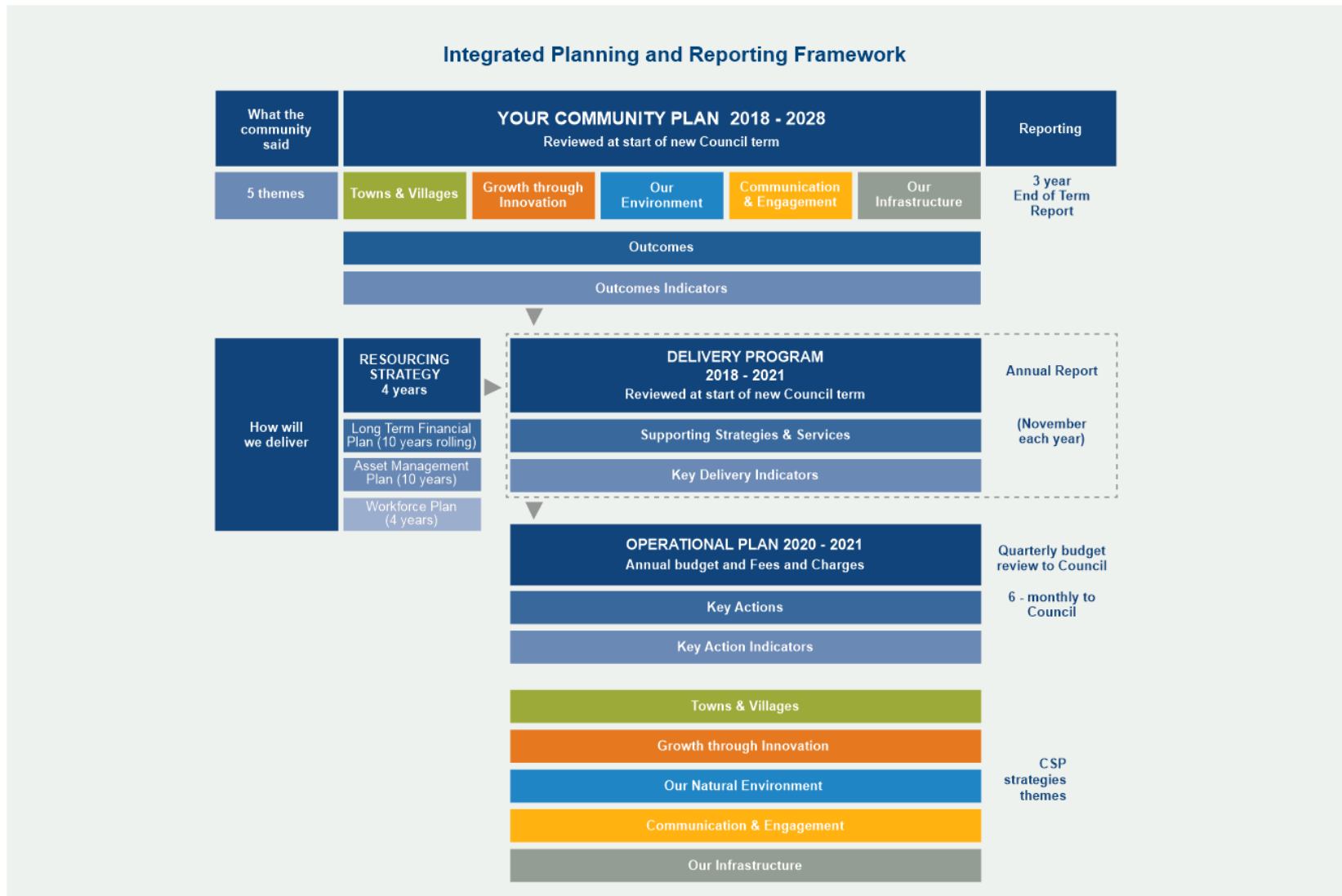
1. Towns and Villages
We celebrate and nurture the unique character of our towns and villages
2. Growth through Innovation
We have economic development activities which provide community longevity, vibrancy and a sustainable future
3. Our Natural Environment
We care and protect to retain the beauty of our natural environment
4. Communication and Engagement
We have engaged communities that actively participate in local decision making
5. Our Infrastructure
We strive to continually improve our local infrastructure

Each of these strategic themes are accompanied by specific goals that further focus our efforts to meet the community's vision.

This Annual Report is an accountability mechanism between the community and Council. It has been prepared in accordance with Section 428 of the Local Government Act 1993 and the Office of Local Government's Integrated Planning and Reporting Guidelines.



TumbaTrek Opening Day (start of track) – February 2021



A Message from our CEO

It is my pleasure to present this Annual Report for the 2020-2021 financial year.

The past year has certainly not been without its challenges. However, despite the obstacles of an ongoing pandemic we've been able to deliver a fantastic result including 100% delivery of the year's \$18.5m capital works program.

While COVID impacted significantly on our preferred method to engage with the community we pivoted successfully to harness online opportunities and take advantage of the few occasions allowed under the Health Orders to host in-person gatherings in the community which were well received.

We continued our bushfire recovery efforts and local road corridor clean-up works under the emergency provisions of the natural disaster funding arrangements, which ended on the 30 June 2021 and applied for further funding through the EPA to clean-up fire impacted green waste on public land.

Another major piece of work that made a real difference in our community was the delivery of the open spaces and amenities program which included upgrades to the Tumut and Tumarumba Pools, new surface on the Batlow showgrounds, upgrades to the Bull Paddock in Tumut and upgrades to the public amenities in Batlow.

Behind the scenes we continued to support activation and continuation of businesses in the region and provided support for our volunteers to deliver great services to our community.

This year has also again seen us continue a focus around Council's future financial sustainability and take the next steps in discussions with the community about a balance between service delivery and Council's reliance on external funding. These discussions are ongoing including ensuring our infrastructure remains in good condition and the appropriate services are delivered to the community.

Thank you

I would like to take this opportunity to acknowledge the leadership and direction shown by our Councillors, and the dedication of our numerous Council staff who quietly go above and beyond to make our region the wonderful place it is today.

To the inaugural Snowy Valleys Councillors who worked consistently together for and with the community and the organisation over a very tumultuous term - thank you.

To the organisation's staff who have delivered record amounts of funded infrastructure projects, faced current and future financial sustainability challenges, responded to major disaster events of bushfires, floods and a worldwide pandemic while delivering business as usual - thank you.

And finally, thank you to the communities of the Snowy Valleys that we're so fortunate to work with which allows us to overcome the challenges we've faced and make the progress we have.

I look forward to continuing through a new chapter in 2021-22.

Matthew Hyde
Chief Executive Officer
Snowy Valleys Council



Snowy Valleys at a glance

OUR WORK

POPULATION

14,412



Source: ABS Estimated Resident Population 2020

Top Industry Employers

- Agriculture Forestry and Fishing **19%**
- Manufacturing **16%**
- Health Care **10%**
- Construction **10%**
- Education and Training **7%**

Source: National Economics (NEIR) 2019-20

Area (Km2)

8,960

State Planning Region

Riverina Murray

Joint Organisation Region

Canberra

OUR HOUSEHOLDS

AVERAGE HOUSEHOLD SIZE

2 people

Source: ABS Data by Region 2020

Average Taxable income

\$53,109

Source: ABS Data by Region 2020

Biggest Age Group

35-49 | 18%

DWELLINGS

6,932



Average Household income

\$1,398

per week

ABORIGINAL AND/OR TORRES STRAIT ISLANDER PEOPLE

5.4%

Source: Aboriginal Health MLHD 2020



Median House Valuation

\$230,863

Source: Hometrack Housing Valuation 2018



Largest Industry

Manufacturing

\$381 million in economic output

Source: National Economics (NEIR) 2019-20

1,641

Total no. of businesses

Source: ATO 2020



Overnight Visitors

174,000

3 Night Average Stay = \$66 million

Source: Destination NSW - Dec 2020



\$880 Million

Gross Regional Product

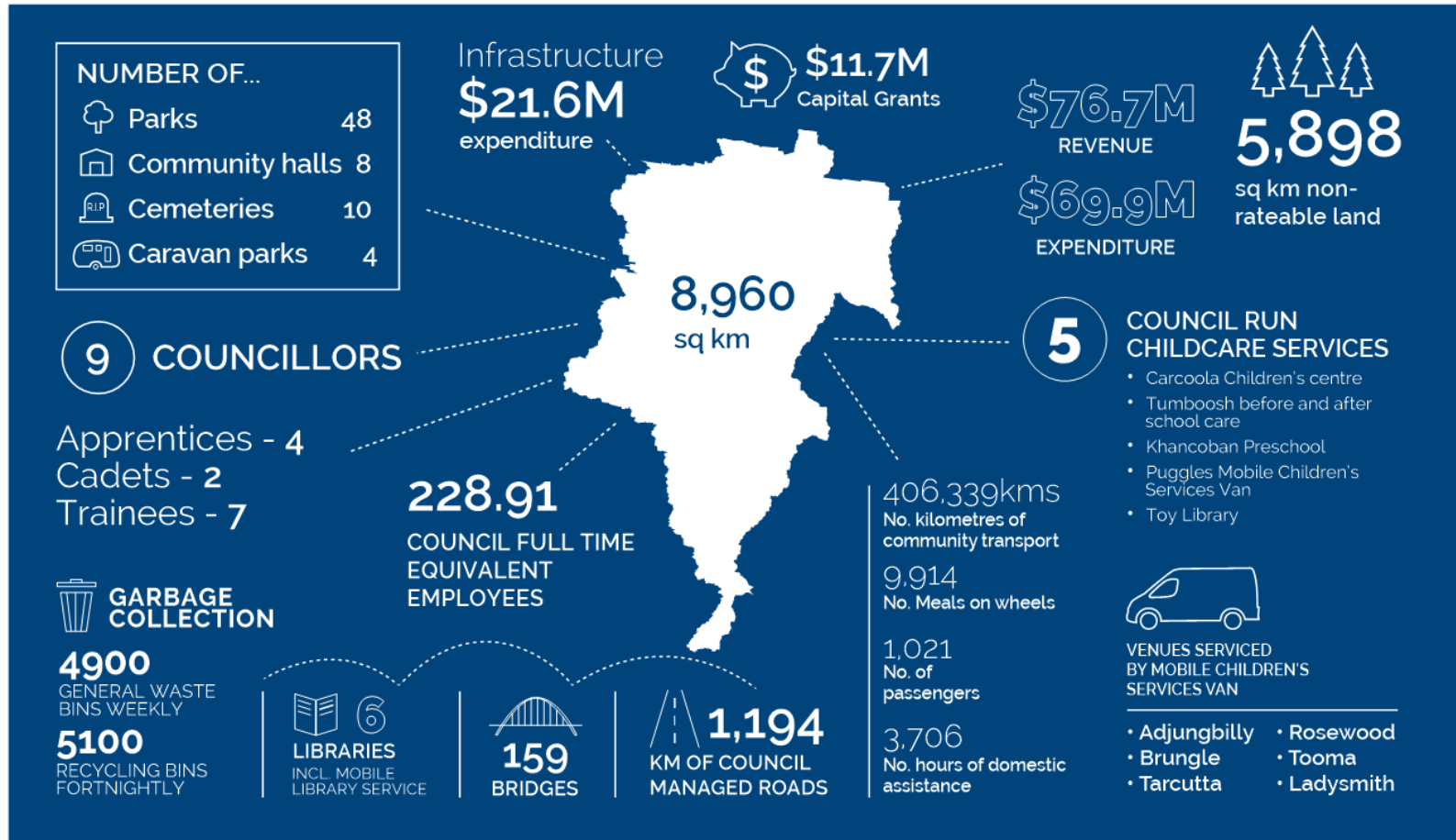
Source: National Economics (NEIR) 2019-20



80.85%

have internet access at home

Council Snapshot 2020-21



Vision and Values

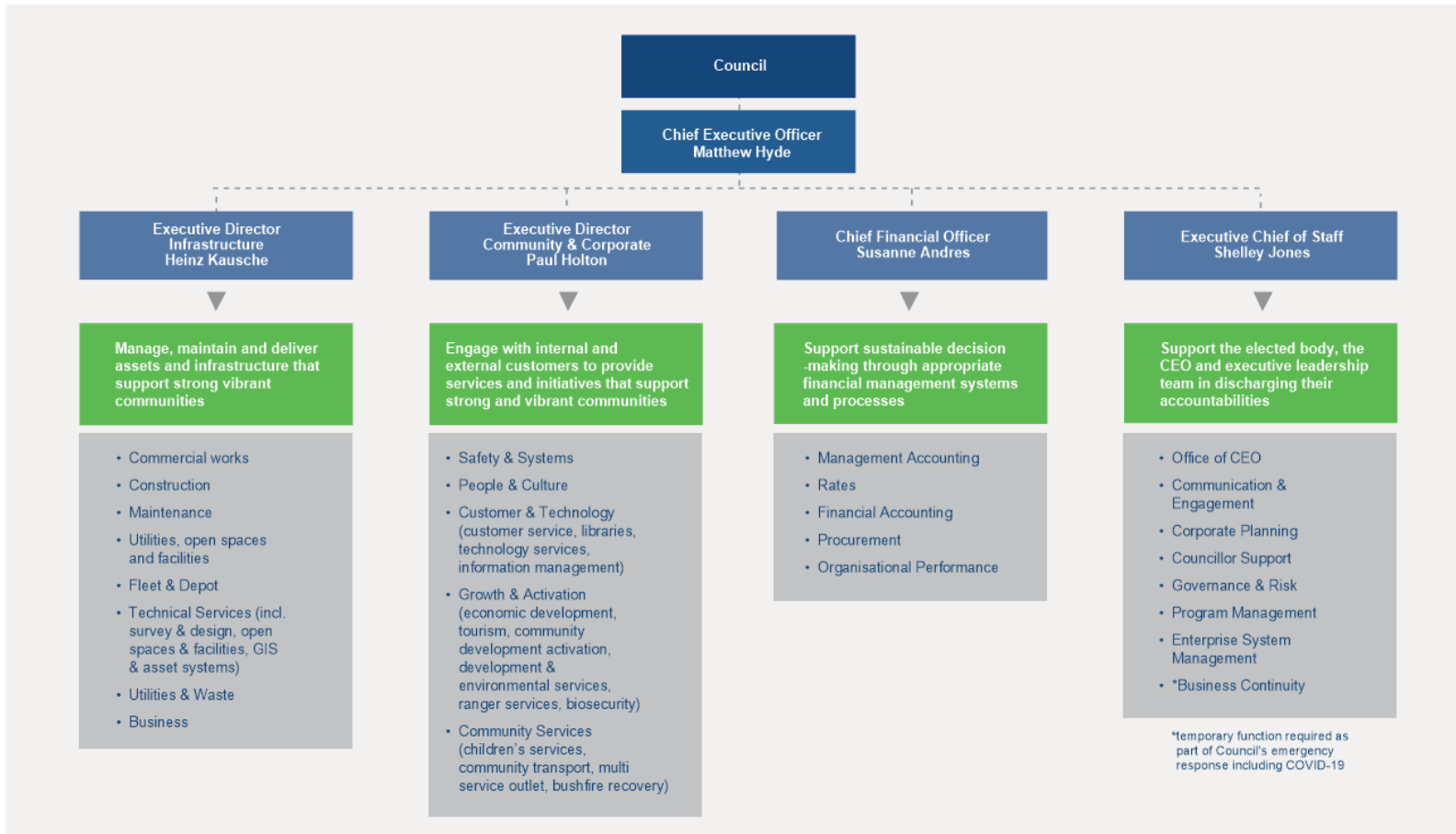
“Leading, engaging and supporting strong and vibrant communities”

Council's Values:

In addition to our Code of Conduct, Council has adopted a set of Values that guide our behaviours both inside the workplace and in our interactions with our customers, community and stakeholders. As an organisation, we strive to reflect these in our everyday work.

Integrity
Respect
Safety

Our Organisation



Remuneration Package – CEO and Senior Staff

Statement of the total remuneration comprised in the remuneration package of the Chief Executive Officer.

Local Government (General) Regulation 2021 cl 217 (1)(b)

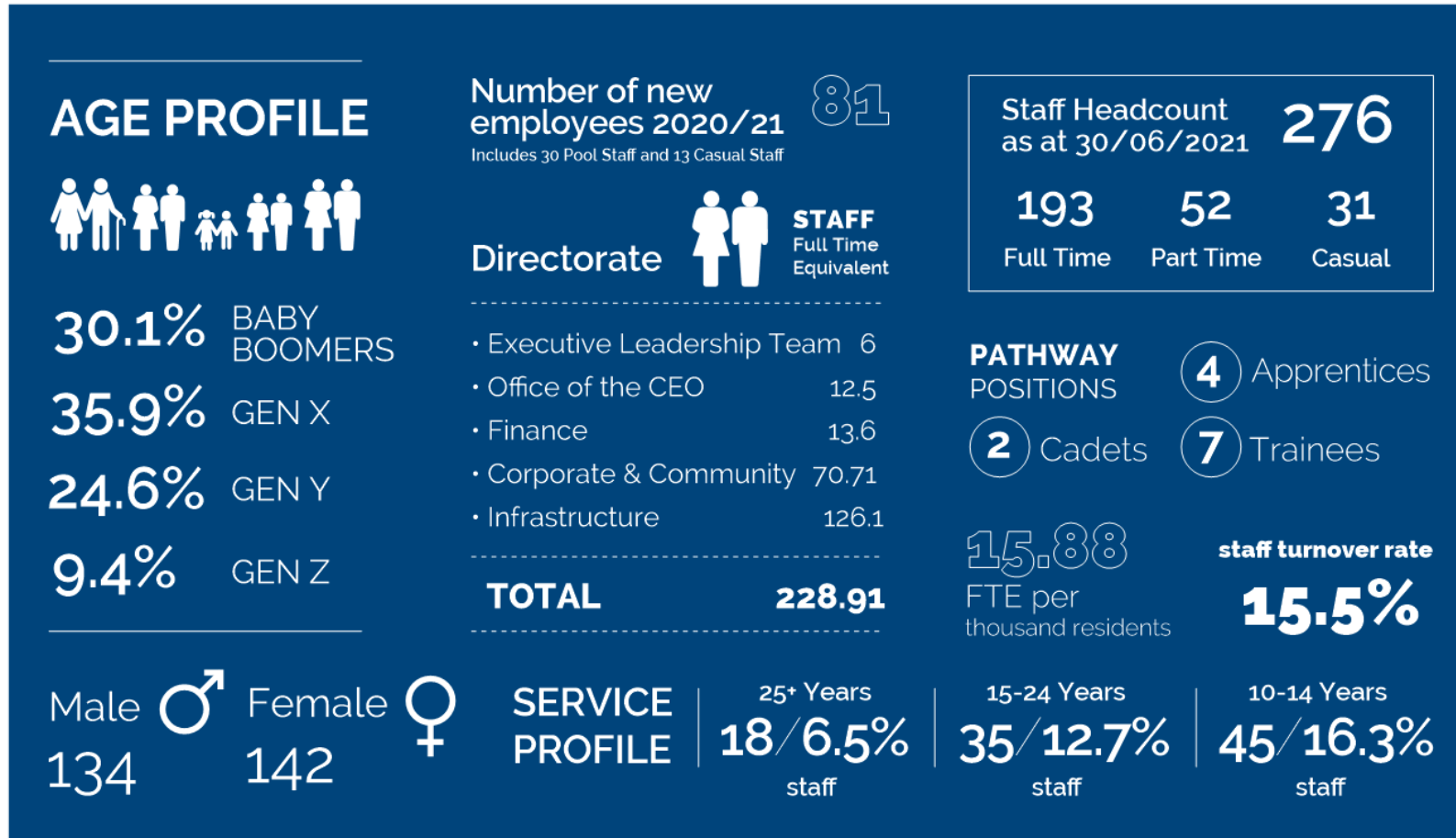
REMUNERATION FOR SENIOR STAFF (1 JULY TO 30 JUNE 2021)	2020/21
Total value of the salary component of the package <i>Local Government (General) Regulation 2021 cl 217 (1)(b)(i)</i>	\$277,128
Total amount of any bonus, performance or other payments that do not form part of the salary component <i>Local Government (General) Regulation 2021 cl 217 (1)(b)(ii)</i>	Nil
Total amount payable by way of the employer's contribution or salary sacrifice to any superannuation scheme to which the general manager may be a contributor <i>Local Government (General) Regulation 2021 cl 217 (1)(b)(iii)</i>	\$21,694
Total value of any non-cash benefits for which the general manager may elect under the package <i>Local Government (General) Regulation 2021 cl 217 (1)(b)(iv)</i>	\$10,554
Total amount payable by way of fringe benefits tax for any such noncash benefits <i>Local Government (General) Regulation 2021 cl 217 (1)(b)(v)</i>	\$7,672

Statement of the total remuneration comprised in the remuneration packages of all senior staff members, expressed as the total (not of individual members).

Local Government (General) Regulation 2021 cl 217 (1)(c)

REMUNERATION FOR SENIOR STAFF (1 JULY TO 30 JUNE 2021)	2020/21
Total value of the salary components of the packages <i>Local Government (General) Regulation 2021 cl 217 (1)(c)(i)</i>	\$416,581
Total amount of any bonus, performance or other payments that do not form part of the salary component of their packages <i>Local Government (General) Regulation 2021 cl 217 (1)(c)(ii)</i>	Nil
Total amount payable by way of the employer's contribution or salary sacrifice to any superannuation scheme to which any senior staff member may be a contributor <i>Local Government (General) Regulation 2021 cl 217 (1)(c)(iii)</i>	\$39,512
Total value of any non-cash benefits for which senior staff members may elect under the package <i>Local Government (General) Regulation 2021 cl 217 (1)(c)(iv)</i>	\$21,108
Total amount payable by way of fringe benefits tax for any such noncash benefits <i>Local Government (General) Regulation 2021 cl 217 (1)(c)(v)</i>	\$11,344

Our Workforce 2020-21





Blue Waterhole, Kosciuszko National Park

Mayor and Councillor Expenses and Provision of Facilities

Local Government (General) Regulation 2021 cl 217 (1)(a1)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)

EXPENSES	2020-21
Provision of dedicated office equipment	-
Telephone calls	-
Attendance of Councillors at conferences and seminars	\$5,794
Provision of induction training	n/a
Professional Development	\$1,709
Interstate Visits	-
Overseas Visits	-
Accompanying Persons	-
Carer expenses	-
Councillor Fees	\$145,203
Motor Vehicle Reimbursements	\$13,027
Mayor Vehicle (less contribution)	\$10,035
Subscriptions	\$1,105
Other	\$3,752
TOTAL	\$180,625

External Body Delegations

Local Government (General) Regulation 2021 cl 217 (1)(a6)

In November 2020, the Council resolved the future direction for Council Committees as per resolution M270/20. This resolution followed a two-year process where Snowy Valleys Council undertook extensive consultation with the Office of Local Government, internal and external auditors, Councillors, Council's insurer, Committees and other NSW Councils to develop a OneSVC Volunteer Framework and a OneSVC Council Committee Framework. The Future Direction of Council Committees report recommended that all community committees that are not responsible for the management of a Council facility be dissolved from Council by June 2021. Council offered a number of areas of support during the committee's transition to becoming independent including:

- Not for profit law training
- Event sponsorship agreement
- Memorandum of Understandings
- Assistance to cover establishment fees and insurance
- Donation of non-fixed assets, where appropriate
- Donation of financial assets, where appropriate

SECTION 355 COMMITTEE	COMMITTEE FUNCTION	STATUS UPDATED
Adelong Showground	Management of Adelong Showground.	To remain a Community Committee.
Glenroy Heritage Reserve	Care, control, and management of the Glenroy Heritage Reserve, including letting, cleaning, maintenance and operations and the purchase of furniture and furnishings.	To remain as a Community Committee. Pioneer Women's Hut sub committee to be dissolved.
Tooma Recreation Reserve	Management of Tooma Reserve.	To remain a Community Committee.
Batlow Development League	Provide civic leadership to the Batlow community as well as stimulate the ongoing economic community, social and cultural prosperity of the community of Batlow and its environments.	Dissolved 17 June 2021 as per Council resolution M119/21. Have transitioned to the new independent entity Batlow Community and Cultural Association Inc.
Camp Hudson Management	Assist Council to comply with the terms and conditions of the Licence with the National Parks and Wildlife Service.	To be dissolved by 30 Nov 2021 as per Council resolution M121/21. New independent entity, Camp Hudson Management Committee Inc. has been established and communicating directly with National Parks and Wildlife Service.
Christmas in Tumut	To promote Christmas in the Tumut Region with the objective of being responsive to community needs.	Dissolved 30 June 2021 as per Council resolution M120/21. In the process of transitioning to a new incorporated entity.
Festival of the Falling Leaf	Plan, organise and deliver a quality annual festival event within an approved budget for the whole of the Tumut region.	Dissolved 30 June 2021 as per Council resolution M122/21. Have transitioned to the new independent entity Falling Leaf Festival Incorporated.

SECTION 355 COMMITTEE	COMMITTEE FUNCTION	STATUS UPDATED
Friends of Stockwell Gardens	Assist and advise Council with maintenance and improvements to Stockwell Park.	Dissolved 17 June 2021 as per Council resolution M128/21 and established as a volunteer working group.
Khancoban United Volunteers Association	Encourage participation in the community for residents and members of all committees.	Dissolved 30 June 2021 as per Council resolution M123/21. In the process of transitioning to a new incorporated entity.
Rock the Turf	Plan, organise and deliver a quality annual festival event within an approved budget for the Snowy Valleys Council Region that provides a high value festival experience for both the community and visitors to the region.	Dissolved 30 June 2021 as per Council resolution M124/21. Have transitioned to the new independent entity Rock the Turf Inc.
Rosewood Community Shed	Manage the facility known as the 'old fire shed' for the community of Rosewood. This building is leased by the Council and committee to assist with payment of ongoing costs.	Dissolved 30 June 2021 as per Council resolution M125/21. In the process of transitioning to a new incorporated entity.
Talbingo Progress and Ratepayer Association	Provide civic leadership to the Talbingo community as well as stimulate the ongoing economic community, social and cultural prosperity of the community of Talbingo and its environment.	Dissolved 30 June 2021 as per Council resolution M126/21.
Tumut District Community Transport	Provides transport for people in our communities, who are frail, people who have disabilities, and for their carers.	Dissolved 20 May 2020 as per Council resolution M88/21. Community Transport is managed by the Snowy Valleys Council. There has been no change to service delivery.
Tumbarumba Historical Society	Preserve Tumbarumba and district's history and the management and running of the Tumbarumba Museum.	Dissolved 30 June 2021 as per Council resolution M127/21. Have transitioned to the new independent entity Tumbarumba Historical Society Incorporated.
Tumbatrek	Plan organise and deliver a quality annual event that involves politicians, members of organisation and community members to highlight tourism opportunities of the region and facilitate discussion across levels of government about local issues.	Dissolved 19 November 2020 as per Council resolution M271/20. Tumbatrek remains a Council event but does not require a Community Committee.
Tumbarumba Friends of the Library	Assist and encourage enhancements of the Tumbarumba Library and to raise funds to assist in development of resources with the library.	Dissolved 17 June 2021 as per Council resolution M127/21. The group of volunteers decided not to form a volunteer working group but to dissolve.

In addition to Community Committees, Council has a number of Advisory Committees. Advisory Committees provide valuable advice from the community perspective for Council decision-making processes.

Advisory Committee membership may include experts, professionals, government employees, community representatives and Council employees as well as Councillors.

SECTION 355 ADVISORY COMMITTEES	COMMITTEE FUNCTION
Aboriginal Liaison Committee	To provide a forum for discussion between Council and the Aboriginal Community of the Snowy Valleys area on key issues.
Audit, Risk & Improvement Committee	To provide independent assurance and assistance to the Snowy Valleys Council on risk management, control, governance and external accountability responsibilities.
Australia Day Committee	To organise Australia Day celebrations within the Council area and to select recipients of the awards and places of celebration.
Disability Inclusion Access Reference Group Committee	Provide feedback to Council on the actions out of the Disability Inclusion Action Plan (DIAP) as well as a forum for discussion for achieving actions out of the DIAP. To assist and encourage enhancement of services, facilities and activities within the Council region to include people who have disabilities.
Tumut Aerodrome Committee	To advise Council on all aspects of Tumut Aerodrome.
Tumbarumba RSL Memorial Hall Management Committee	Management of the RSL community hall and facilities.
Youth Council – Tumut and Tumbarumba	To provide a forum for consultation between Council and the youth of the local area.

Our Volunteers

Council is fortunate enough to work alongside volunteers who performed a broad range of roles for the community. Our Volunteers are an important part of our organisation providing valuable information to improve our work, delivering services to our community, and ensuring our amenities are accessible and well utilised.

OUR VOLUNTEERS	NUMBER OF VOLUNTEERS
Volunteer Role	2020-21
Community Committees	52
Children Services	1
Libraries	1
Parks, Gardens and Cemeteries	20
Community Multi Service Outlet Tumbarumba	27
Tumut District Community Transport	25
TOTAL	126

Financial Summary

Financial Snapshot

FY 2020-21 Total Amount (\$)

\$76.699M |
 \$69.936M |
 \$6.760M
Revenue | **Expenditure** | **Net Result**

Infrastructure Spending 2020-21

INFRASTRUCTURE SPENDING FY 2020-21 TOTAL	AMOUNT (\$)
Plant and Equipment	\$3.646M
Building and other structures	\$3.977M
Roads and Bridges	\$5.456M
Footpaths	\$1.611M
Open Spaces and Recreation	\$1.560M
Works in progress	\$3.652M
Water and wastewater business	\$0.925M
Other capital investments	\$0.545M
Total Infrastructure	\$21.372M

Grants Paid to Council

Snowy Valleys Council received a number of Federal and NSW Government grants in 2020-21, equating to \$10,785,000 for capital projects and \$23,320,000 for operational projects. Accounting standard changes introduced 1 July 2019 requires Council to recognise grant income transactions more accurately with their economic reality. This has resulted in better time matching of

OPERATIONAL GRANTS	
GENERAL PURPOSE GRANTS 2020-21	2020-21
Financial Assistance	\$5.854M
Total General Purpose Operational Grants	\$5.854M
Specific Purpose Grants	2020-21
Bushfire and Emergency Service	\$11.419M
Childcare	\$1.489M
Community Care	\$983K
Heritage and Cultural	\$10K
Library	\$97K
Noxious Weeds	\$67K
Transport	\$1.893M
Stronger Communities and New Council Implementation	\$1.355M
Street Lighting	\$51K
Other	\$102K
Total Specific Purpose Operational Grants	\$17.466M
Total Operational Grants Received	\$23.32M

income and expenses. Considerations include timing of when goods and services transfer to Council and when performance obligations are met. Grant funds that have been received that have not met the stipulations of the accounting standards are recognised as a contract liability until such time they can be recognised when the conditions are met.

CAPITAL GRANTS	
GENERAL PURPOSE GRANTS	2020-21
Specific Purpose Grants	2020-21
Community Care	\$63K
Economic Development	\$450K
Transport	\$969K
Recreation & Culture	\$1.796M
Stronger Communities and New Council Implementation	\$6.491M
Domestic Waste Fund	\$690K
Water Fund	\$14K
Wastewater Fund	\$53K
Other	\$259K
Total Specific Purpose Capital Grants	\$10.785M

Grants and Donations Awarded by Council

Total amount contributed or otherwise granted to financially assist others
Local Government (General) Regulation 2021 – cl 217 (1) (a5)

Council provided \$357,650 to the community to support projects and initiatives during 2020-21.

CATEGORY OF GRANT	2020-21
Section 356 Donation	\$43,242
Heritage Grants	\$10,350
Community Strengthening Grants	\$97,500
Art and Culture Grants	\$3,900
Donations – Other	\$12,648
Bushfire Recovery Event Program	\$139,510
Charles Sturt University Scholarships	\$10,500
Capital Sports Grant	\$40,000
TOTAL	\$357,650

Financial Performance

Council generates income to fund services and assets for the region through rates on property, government grants, development contributions, interest on investments, user charges and Council's own business activities.

These funds are used to maintain and improve our infrastructure while delivering a range of quality services to the community.

Our operating result including capital revenue for 2020-21 was \$6.8M.

Income

Council's main source of income was rates and annual charges, which contributed 22% of our total income for 2020-21, equal to \$17M.

Operating grants and contributions totalled \$25.4, or 33%, while user fees and charges provided \$16.9M, which was 22% of our income.

Financial Performance Indicators

Performance indicators are set the by the Office of Local Government (OLG) and are standard across all NSW councils. These key indicators are used to monitor Council's overall financial condition. Details on how Council performed in 2020-21 against the OLG benchmarks and Group averages (for 2019-2020) are detailed below.

Unrestricted Current Ratio 2020-21

The unrestricted current ratio measures Council's ability to meet its obligations (current liabilities) using current assets.

OLG Group Average Results	2.50
Benchmark	>1.5
SVC Results	2.81



Rates Outstanding Percentage 2020-21

Percentage of rates outstanding.

OLG Group Average Results	8.46%
Benchmark	<10%
SVC Results	5.56%



Operating Performance Ratio 2020-21

This ratio measures Council's achievement of containing operating expenditure within operating revenue. This ratio focuses on operating performance. Capital grants and contributions, fair value adjustments and reversal of revaluation decrements are excluded.

OLG Group Average Results	-0.71%
Benchmark	>0%
SVC Results	-4.12%

The current (and ongoing) negative operating performance ratio indicates Council's inability to self-fund capital renewals and reliance on external capital grant funding.



Own Source Operating Revenue 2020-21

This ratio measures fiscal flexibility and the degree of reliance on external funding sources such as operating grants and contributions. Council's financial flexibility improves the higher the level of its own source revenue.

OLG Group Average Results	59.32%
Benchmark	>60%
SVC Results	51.64%

The own source operating revenue ratio declined year on year due to a large increase in operational funding received, including the reimbursement of bushfire clean-up costs.



Debt Service Cover Ratio 2020-21

This ratio measures the availability of operating cash to service debt including interest, principal and lease payments.

OLG Group Average Results	4.73
Benchmark	>2.0
SVC Results	4.73



Cash Expense Cover Ratio 2020-21

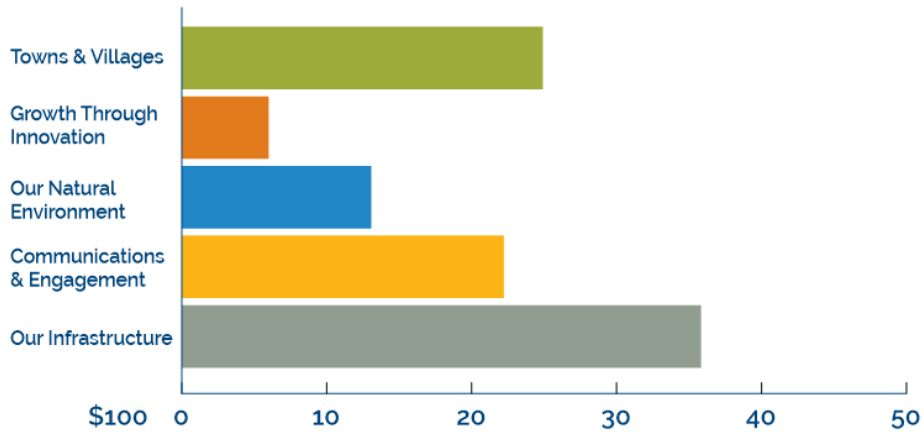
This liquidity ratio indicates the number of months a Council can continue paying for its immediate expenses without additional cash inflow.

OLG Group Average Results	11.74 months
Benchmark	>3 months
SVC Results	7.46 months



Value for Rates

Council invests rates income in improving our community and enhancing quality of life for Snowy Valleys residents in order to achieve the strategic aspirations expressed through the Community Strategic Plan. For each \$100 Council spent during the year, the following breakdown shows how we invested these across the strategic pillars of Towns & Villages, Our Natural Environment, Communications and Engagement, Our Infrastructure, Growth Through Innovation.



State of Environment Report 2018 - 21

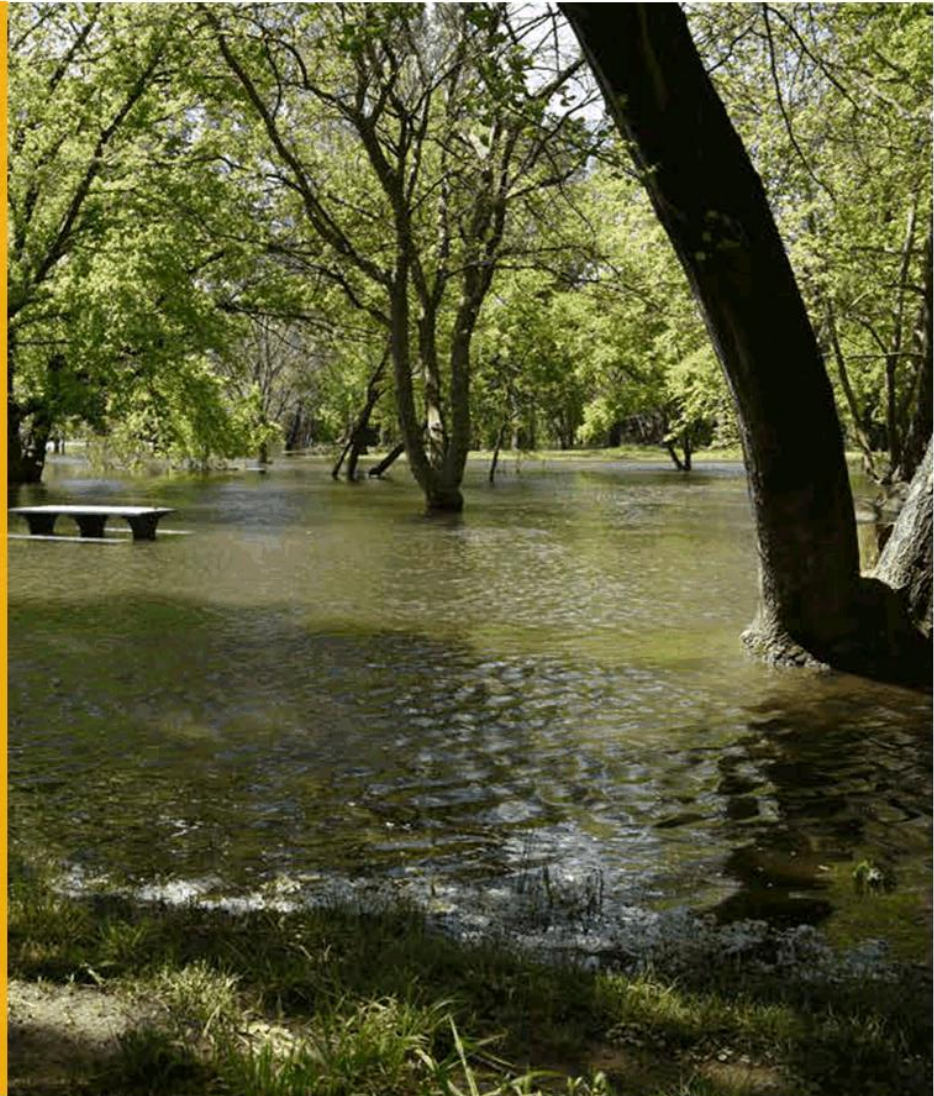
‘We care and protect our natural environment to ensure future generations can experience and enjoy its beauty’

This is the first State of the Environment Report (SoE) for Snowy Valleys Council. The SoE measures and reports Council’s progress towards delivering the supporting strategies contained within the ‘Our Natural Environment’ section of Snowy Valleys 2028 Our Vision Our Future Community Strategic Plan (CSP).

The SoE is required to be delivered every four years during the year of an ordinary council election under the Local Government Act Section 428A.

It is important to note, that whilst Snowy Valleys Council is the custodian of the SoE Report, other agencies and the community have a role to play in meeting the community’s goal and delivering on the supporting strategies.

Further information relating to Council’s progress can be found in the 2017-2021 End of Term Report.



Pioneer Park, Tumut Floods

About the Snowy Valleys – an Environmental Snapshot

Environmental Snapshot

14,479 Population June 2020	21.4C Average Temperature	893.2mm Average Rainfall
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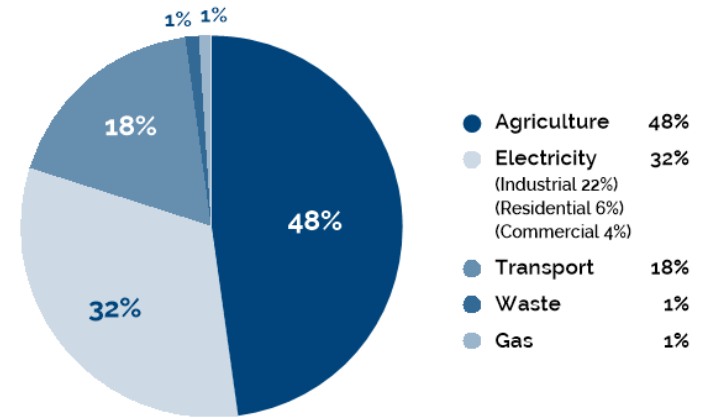
Source: Snapshotclimate

Snowy Valleys LGA Emissions

2017 Total 619,000 CO₂e	2018 Total 610,000 CO₂e	2019 Total 611,000 CO₂e
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Source: Snapshotclimate

Where the emissions are coming from:



Biodiversity in the Snowy Valleys

The Snowy Valleys region is located within the larger Australian Alps region, one of four identified 'Natural Landscapes' within NSW and recognised by the World Conservation Union as one of the 167 world centres of biodiversity. It includes highly valued rural and biodiversity lands, the Murray and Murrumbidgee rivers, and a symbiotic network of unique communities.

Snowy Valleys is host an abundance of Australian animals (such as emus, kangaroos, platypus, echidna, great gliders and microbats), as well as unique local species, including over 100 bird species located at the Tumut Wetlands. Important native flora, including significant areas of rich biodiversity such as those found along Old Tumbarumba and Back Kunama Roads, occur within the area.

Council has a responsibility on behalf of the community to ensure the rich biodiversity of the Snowy Valleys region is managed and protected for future generations to enjoy, including the following threatened ecological communities, flora and fauna noted by the Office of Environment and Heritage.

Threatened Ecological Communities

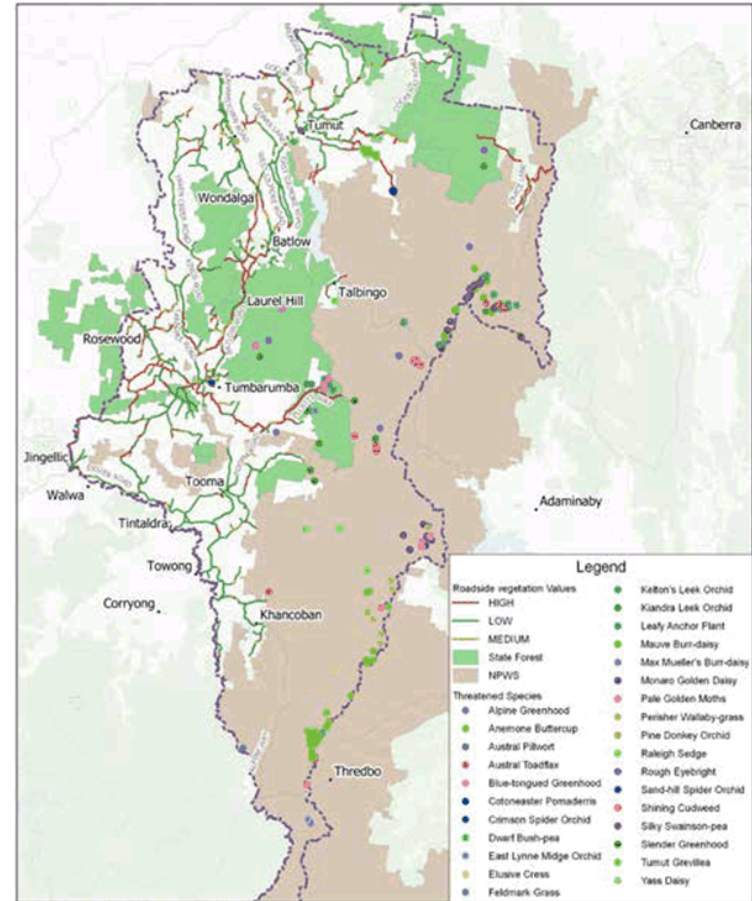
An ecological community is a naturally occurring group of native flora, fauna and other organisms living in a habitat. An ecological community becomes a threatened ecological community (TEC) when it is at risk of extinction. Within the Snowy Valleys region, four TEC are known.

- White Box, Yellow Box, Blakely's Red Gum Woodland (BC Act and EPBC Act)
- Tablelands Snow Gum, Black Sallee, Candlebark and Ribbon Gum Grassy Woodland (BC Act)
- Natural Temperate Grassland (EPBC Act)
- Coolac – Tumut Serpentine Shrubby Woodland (BC Act).

Threatened Flora

29 Species of threatened flora are known from the Snowy Valleys region. These include the Tumut Grevillea (*Grevillea wilkibsonii*) and Silky Swainson-pea (*Swainsona servicea*).

Threatened Flora from the Snowy Valleys Council local government area Map

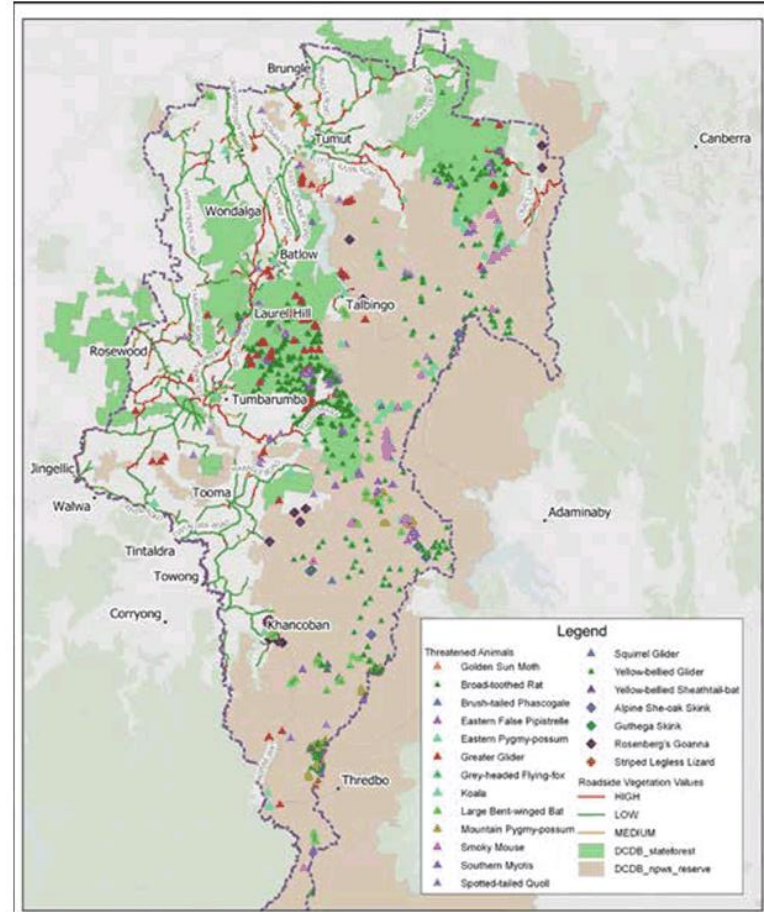


Threatened Fauna

71 species of threatened fauna are known from the Snowy Valleys region, including:

- 44 species of bird
- 16 species of mammal including an endangered population
- 6 species of frog
- 4 species of reptile
- One species of insect

Threatened fauna from the Snowy Valleys Council local government area Map

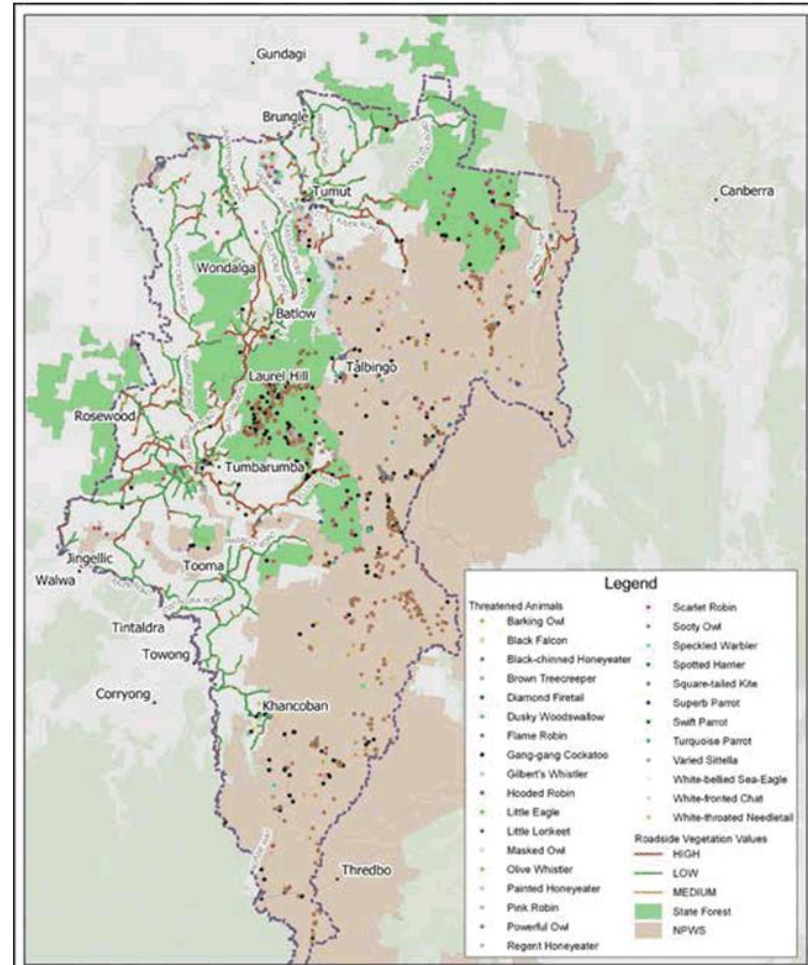


Migratory Species

Five species of migratory bird are known from previous records within the SVC LGA (OEH, 2018a). These being:

- White-throated Needletail
- Common Sandpiper
- Sharp-tailed Sandpiper
- Latham's Snipe
- Rainbow Bee-eater.

Threatened bird sightings from the Snowy Valleys Council local government area.



Community Strategic Plan - Highlight Achievements

Our CSP states that **'We care and protect our Natural Environment to ensure future generations can experience and enjoy its beauty'**. The Community Strategic Plan (CSP) contains five themes, each with supporting strategies developed to achieve these themes. Theme 3 is focused on our natural environment.

The strategies created to support the vision for Our Natural Environment within the CSP were done so in the context of recognising the balance between promoting the offerings of the natural environment and ensuring it is protected and conserved.

Strategies recognised that education programs and initiatives can draw attention to steps which will create an environmentally sustainable future for the region, ensuring the local wildlife and ecosystems are supported to survive.

The following information provides the highlights of Council's achievements in striving to meet the community aspirations within the CSP.



Bushfire Recovery Committee

CSP 3.1 Demonstrate leadership in environment sustainability by reducing Council's carbon footprint and supporting the use of clean energy

Addressing Climate Change

Council recognises the importance of demonstrating leadership in addressing climate change and its impacts on our communities through responsible planning and collaboration.

In August 2021 Council resolved to join the Climate Council of Australia's Cities Power Partnership Program, Australia's largest network of local councils leading the way to a zero emissions future, to collaborate and accelerate activities to reduce Council's energy and emission footprint and mitigate the effects of climate change.

Snowy Valleys Council committed to actions in the key areas of renewable energy, energy efficiency, sustainable transport and advocacy. A summary of the commitments and progress against each deliverable is in the following table.

Cities Power Partnership Program | Progress

RENEWABLE ENERGY		
Action	Deliverables	Status
Install renewable energy (solar PV and battery storage) on Council buildings.	Continue with the installation of solar photovoltaic systems on Council-owned buildings and facilities as deemed feasible.	<p>Solar photovoltaic systems have been recently installed on a number of Council buildings and facilities including the Tumut, Adelong and Tumbarumba Pools.</p> <p>Solar photovoltaic systems have also been installed at Council's transfer stations.</p> <p>Solar photovoltaic lights have also been installed along a section of the River Walk.</p> <p>Council has allocated budget for the installation of a solar system on the Tumbarumba Council Office in 2021-22.</p> <p>Further opportunities to enhance/increase existing solar on Council buildings are continuing to be assessed by staff. These include:</p> <ul style="list-style-type: none"> • Works Depot in Tumut • Works Depot in Tumbarumba • Depot in Khancoban • Aerodrome upgrade • New Ourmie Hall • Tumut Evacuation Centre <p>Council already utilises solar power at most of its water and sewer treatment plants.</p>
ENERGY EFFICIENCY		
Action	Deliverables	Status
Roll out energy efficient lighting across the municipality.	Upgrade streetlights across the municipality with LEDs.	<p>The project to upgrade over 1,400 streetlights to LEDs across the LGA was completed in November 2020.</p> <p>Lighting upgrades at sporting grounds across the LGA has been changed to LED, delivering considerable benefits. This includes:</p> <ul style="list-style-type: none"> • Bull Paddock • Tumbarumba Sportsground & Netball Courts • Tumbarumba Showground <p>Upgrade of lighting options internally in Council buildings to lower power usage options including:</p> <ul style="list-style-type: none"> • Batlow Library • Jingellic Toilets • Fitroy St Toilets • Tumut Pool

SUSTAINABLE TRANSPORT		
Action	Deliverables	Status
Ensure Council fleet purchases meet strict greenhouse gas emission requirements and support the uptake of electric vehicles.	Ensure Council maintains a modern fleet that complies with the relevant greenhouse gas emission requirements and investigate options for introducing an electric pool vehicle into the fleet for travel between the Tumbarumba and Tumut offices.	<p>Council has introduced a number of hybrid vehicles into its fleet and is monitoring the whole of life costs and suitability of these vehicles.</p> <p>Officers have also assessed options for introducing an electric pool vehicle into the fleet for travel between the Tumbarumba and Tumut offices.</p> <p>Based on available data, from past ownership of fuelled vehicles and the electric vehicles, electric vehicles have proven to be more expensive to operate than the ULP and diesel passenger vehicles, noting the following:</p> <ul style="list-style-type: none"> • estimated cost \$1,000 per year more expensive • the EV's have a higher purchase price and while the fuel costs are lower, the other fixed costs (rego, insurance, tyres, labour-servicing) are the same • limited data available on resale value in regional Australia on EV's • in regional areas the shorter range of EV's makes them a less attractive prospect than a hybrid or traditional vehicle, particularly once the batteries have 4 years age on them and the vehicle nears the end of the warranty period. <p>Given additional operational costs associated with electric vehicles and the limitations around budget, it is recommended that Council not proceed with purchase of an electric vehicle at this time.</p> <p>Noting that the technology for electric vehicles is improving, it is also recommended that the inclusion of an electric vehicle into Councils fleet be reassessed in 24 months.</p>
Support cycling through provision of adequate cycle lanes, bike parking and end-of-ride facilities.	Development of a Walking and Cycling Masterplan for the SVC Region for the development of existing and proposed trails in SVC.	<p>Council has recently completed the construction of the Tumbarumba to Rosewood Rail trail, bike pump tracks at Tumbarumba and Tumut and a multi-use track in Jingellic along with a new pathway in Tumbarumba from Booth Street to the Cemetery and the completion of the '5km loop' along Boundary Street.</p> <p>Funding for the development of a Walking and Cycling Masterplan has been secured, with planning underway.</p>
WORK TOGETHER AND INFLUENCE		
Action	Deliverables	Status
Support the local community to develop capacity and skills to tackle climate change.	Establish a Climate Change Adaptation Advisory Committee to develop a 10 year plan to guide the Council and the community towards net-zero emissions and prepare our community for the impacts of climate change.	Council has agreed to establish a Climate Change Adaptation Advisory Committee and adopted the Terms of Reference.

CSP 3.2 Promote programs and initiatives which encourage more sustainable living

Food Organics and Garden Organics (FOGO) to reduce waste to landfill

At the December 2019 Ordinary Council Meeting Council resolved to implement a three-bin kerbside collection service with the introduction of a Food and Garden Organics (FOGO) bin to decrease the amount of waste we send to landfill.

The three-bin kerbside collection service started on 2 August 2021. Snowy Valleys organic material will be recycled into high-grade compost to use on local parks and gardens, recyclables are remade into new products, such as glass to make roads, and the small amount of waste leftover is buried in landfill. FOGO stands for Food Organics and Garden Organics. Snowy Valleys residents were able to put food scraps and garden organics such as leftovers (cooked or raw), spoiled food, baked good, fruit/vegetable scraps, bones, seafood, dairy, cheese, eggshells, tea bags and coffee rinds, lawn/ grass clippings, weeds, leaves, flowers and small prunnings in their new organic bin.

On average almost 50% of the contents from SVC general waste is food and garden organics that went into landfill, putting pressure on limited landfill space and generating greenhouse gasses. The three-bin service provides a cost-effective solution for Council and the community to make significant progress towards the NSW State target of reducing 75% of waste from going to landfill by 2022.



New branding - Old truck

CSP 3.3 Sustainably manage waste through a commitment to resource recovery and best practice waste management

Zero Waste Strategy

Snowy Valleys Council recognises that Zero Waste to landfill is the future goal that will create a resilient community where resources are processed and utilised rather than disposed of as waste. At the August 2019 Ordinary Council Meeting Council adopted the Zero Waste Strategy, focusing on the redesigning of waste and recycling services over the next decade to reach a future goal of zero waste to landfill.

Council's Zero Waste Strategy establishes that business as usual is no longer viable financially, socially, technology, environmentally or regulatory. Five themes were developed to address the sections of current waste management practices that required improvements for the future.

The Themes are:

1. Deliver waste education and advocate for behavioral change
2. Minimises resource recovery
3. Innovation & circularity
4. Data capture and intelligent decision making
5. Service and infrastructure harmonisation and update

Towards Zero Waste | Progress

DELIVER WASTE EDUCATION AND ADVOCATE FOR BEHAVIOURAL CHANGE		
Action	Timeframe	2020-21 Status
Create a school education program with a continually updated kit	Short	Ongoing
Actively engage in the Love Food Hate Waste program including printed material and videos promoted from council	Short	Ongoing
Establish waste committees in Tumbarumba and Tumut	Short	Completed
Advocate for stories around avoidance, recycling and waste to be published in local press and radio	Short	Ongoing
Encourage tours and presentations of the waste and recovery centres including tip shop and recycling and waste process	Short	Ongoing
Redesign signs at the transfer stations to include messages of the each stream's life cycle	Short	Completed
Seek to establish a fellowship program for a key industry member to be supported to travel and learn from international examples for local applications	Medium	Not due to Start
Investigate a planned delivery of academic support for undergraduates to train in the creative resource recovery industry	Medium	Not due to Start
Promote existing organisations/initiatives such as Plastic Free July, No Waste in My Lunchbox, sustainable living programs	Short	Ongoing
Formalise the roles for a waste education officer within existing employees responsibilities or budget to hire a new 0.5-0.8 full-time equivalent (FTE) role	Short	In Progress

MAXIMISE RESOURCE RECOVERY		
Action	Timeframe	2020-21 Status
Deliver a food and garden organics diversion (FOGO) collection service to households and food generating businesses	Short	Completed
Deliver continued monitoring and education to minimise organic contamination and continually increase diversion	Short	Ongoing
Design, budget and continuously deliver a household recycling education program which informs incorrect behaviours, encourages good practices and warns poor practices	Short	Ongoing

Increase the number of kerbside serviced tenements	Short	Ongoing
Investigate appropriate locations for the bank of bins (BOB) kerbside services and e-swap bin program and provide clear information on council customer service outlets	Short	In Progress
Investigate the design and viability of a assisted bin collection program for residents with difficulties managing kerbside bins	Medium	On Hold
Develop clear and continuous communication about the recycling services in SVC, including: services available at transfer stations, local drop-offs (soft plastics, second-hand shops) and the kerbside co-mingled service	Short	Ongoing
Plan and deliver public place recycling bins for permanent and temporary locations	Short	Ongoing
Upgrade the recycling infrastructure at all six transfer stations to correspond to the MRFs sorting capacities in accordance with the number five infrastructure theme	Short	Ongoing
Investigate how to logistically best provide silage, hay and fruit tree netting recycling services to farmers	Short	In Progress
Engage with the business community about the promotion of New South Wales Environment Protection Authority Business Waste Reduction Program	Medium	Ongoing
Ensure recycling collection services are available for all businesses and incentivise the use	Medium	Completed
Establish a tip shop and main transfer station and points for dropping off material at all council transfer stations	Medium	In Progress
Promote and support sharing services such a tool libraries and repair cafes	Medium	Not due to Start
Develop a plan to capture C&D waste and evaluate appropriate diversion methods and markets for distribution	Medium	In Progress
Impose new information and policy around new development to include recovery options and sustainable practices	Medium	In Progress
Provide information and links to green star rated building practices	Medium	Not due to Start
Promote the use of recovered C&D material to business and lead through example by council use	Medium	Not due to Start
Design a campaign message that values SVC natural landscape and highlights the issues of litter and dumping	Medium	Not due to Start
Work with state and region on a coherent message, monitoring and processes for offences	Medium	In Progress
A litter and illegal dumping reporting register is implemented and maintained	Short	In Progress
Work with other land managers (NP and Forestry) to address waste service needs and sharing of costs	Short	Ongoing

INNOVATION & CIRCULARITY		
Action	Timeframe	2020-21 Status
Create a public procurement policy to purchase local, reused, repurposed and recycled products	Medium	In Progress
Establish a composting facility that processes SVC household and commercial food, garden and agricultural organics into resources that are sold within the community	Short	In Progress
Conduct an analysis of business opportunities investigating: existing waste streams, existing regional processors, national regional solutions applicable for mimicking and potential local operators	Medium	Not due to Start
Seek assistance from state/regional groups to collaborate and establish a local C&D sorting and processing facility	Medium	In Progress
Commence a collaboration with the region through JO or ROC to analyse composition and quantity of waste streams from municipal and main industry and investigate the viability of a WTE plant and/or PEF	Medium	In Progress
Investigate key industries interest in a local/regional solution such as WTE or PEF	Medium	Not due to Start
Consider strict regulation and policy to ensure avoidance and recycling is prioritised over other disposal solutions	Medium	Not due to Start

DATA CAPTURE AND INTELLIGENT DECISION MAKING		
Action	Timeframe	2020-21 Status
Conduct a baseline household waste and recycling audit with regular follow up audits (every 1-3 years)	Short	Ongoing
Conduct a transfer station audit of incoming contractor and self-haul waste	Short	Ongoing
Investigate all non-council disposal locations and seek to establish data sharing partnerships	Short	Ongoing
Conduct an audit of the MRF to identify issues, opportunities and recycling rate	Short	Ongoing
Implement a weighbridge at a central location for recording all council-managed waste	Short	In Progress
Redesign the logistical operations of waste and recycling collections to allow for accurate data recording	Short	Ongoing
Produce annual waste reports to track change	Short	Ongoing
Streamline litter and illegal dumping reporting for all land managers (council, NP, Forestry, others)	Short	Not due to Start

Set quantifiable diversion, recovery and contamination targets for all waste stream over time	Short	In Progress
Conduct public surveying to gain qualitative insight into education programs and enable improvements to be targeted to an expressed need or issue	Short	Ongoing
Investigate strategies for improved recycling and pricing structures that are accepted by the community	Short	Completed

SERVICE AND INFRASTRUCTURE HARMONISATION AND UPGRADE		
Action	Timeframe	2020-21 Status
All transfer stations offer services of co-mingled containers, cardboard, silage wrap, tyres, mattresses, CRC, drumMUSTER, green waste, oil, salvageable (tip shop) items, scrap metal and general waste	Short	Completed
All transfer stations adapt best practice layouts where resource recovery is encouraged	Short	Completed
Upgrade drumMUSTER cage infrastructure, disposal procedures and collection by contractor	Short	Completed
Purchase council owned transfer station bins that cater to the size that optimises servicing	Short	In Progress
Purchase council owned truck to service the transfer station	Short	In Progress
Redesign the logistic servicing of the transfer station to optimise efficiency in correspondence to servicing demand	Short	Completed
Purchase a polystyrene machine	Short	On Hold
At a minimum, inform residents of location and pricing of appropriate safe disposal of asbestos	Short	Completed
Explore operating a disposal location for asbestos within council borders	Short	In Progress
Train site and truck operators to identify asbestos and procedures for safe disposal	Short	Ongoing
Redesign Tumut Waste & Recycling Centre to: -	Achieve operational health and safety -	Include a layout that corresponds to best practices for optimum resource recovery -
Evaluate Tumut Waste & Recycling Centre site for capacity to include a composting site and/or a C&D processing pad	Short	In Progress

CSP 3.4 Protect and manage local air quality, waterways, rivers and streams

Managing Mannus Lake

Mannus Lake is situated 4kms west of Tumbarumba. The lake is a popular location for recreational fishing, boating, walking and bird watching. The capacity of the dam is 2350ML. The lake supplies stock water and supplementary drinking water to 38 properties.

Council engaged the University of Technology Sydney (UTS) in 2018 to undertake a research study of the algae bloom in Mannus Lake following a series of toxic blooms affecting downstream water quality to better understand the causes of toxic cyanobacterial blooms at Mannus Lake and to indicate possible management approaches.

The interim report identified distinct algal blooms in the lake; Chrysochloris in December 2018, and Microcystis and Dolichospermum blooms in April 2019 and recommended mechanical mixing as the most effective and rapid method to mitigate the blue green algal blooms.

A mixer supplied by NSW Fisheries was installed at the lake in December 2019, and Council implemented a program of regular monitoring and reporting program to enable early detection and communication of any future outbreak.

CSP 3.5 Partner and support other agencies to protect local fauna and biodiversity ecosystem

Partnership and support for Bush Fire Recovery efforts

The 2019-20 Black Summer bushfires impacted over 600 000ha across the Southwest Slopes of NSW and northern Victoria having a devastating impact on local fauna and biodiversity.

45% of the Snowy Valleys was impacted by bushfire, including 100,000ha of agricultural land and 110,000ha of Kosciusko National Park.

In the wake of the bushfires, partnership and support from other agencies was crucial to the recovery effort. Council partnered with a range of funding bodies to deliver key actions designed to help local fauna and fragile ecosystems recover. Some of the programs delivered included: 350kms of Vegetation removed from Local and Regional Road reserves.

More than 8,000 tonne of fire impacted debris and timber was removed across Snowy Valleys by Council along over 350kms of road corridor to reduce the impact of fire scarring and future fire risk.

Directly following the fires Council teams undertook significant works to clear and make safe dangerous fire impacted trees and vegetation ensuring local roads were safe to drive on again. The next phase of work saw further debris removed to reduce future fire risk, while also maintaining safe habitat trees to support endemic wildlife species.

As part of the Disaster Recovery Funding Arrangement, an initial \$5.5million was allocated to roadside cleanup, haulage and processing of the debris.

Approximately 200,000 cubic metres of green waste was produced from the clean up which was processed into mulch.

Wildlife and Habitat Recovery

Council received a \$150,000 grant from the Governments Wildlife and Habitat Corridors & Reserves Project to undertake a project of recovery, rehabilitation and restoration activities on significant areas of native flora and fauna habitat damaged in the bushfire.

This funding assisted with the initial phase of an overall recovery and rehabilitation plan for the region to restore over 300kms of natural habitat corridors and reserves along bush fire affected roads and public lands.

Council collaborated with other agencies such as Aboriginal environmental working groups, Local Land Services and Landcare to undertake surveys and assessments of the significant habitats which will help to inform the implementation of a targeted invasive weed management plan.

Weed Control

Council acknowledged that the cleanup of damaged and destroyed vegetation would create the perfect environment for weeds to emerge and spread due to the lack of natural competition.

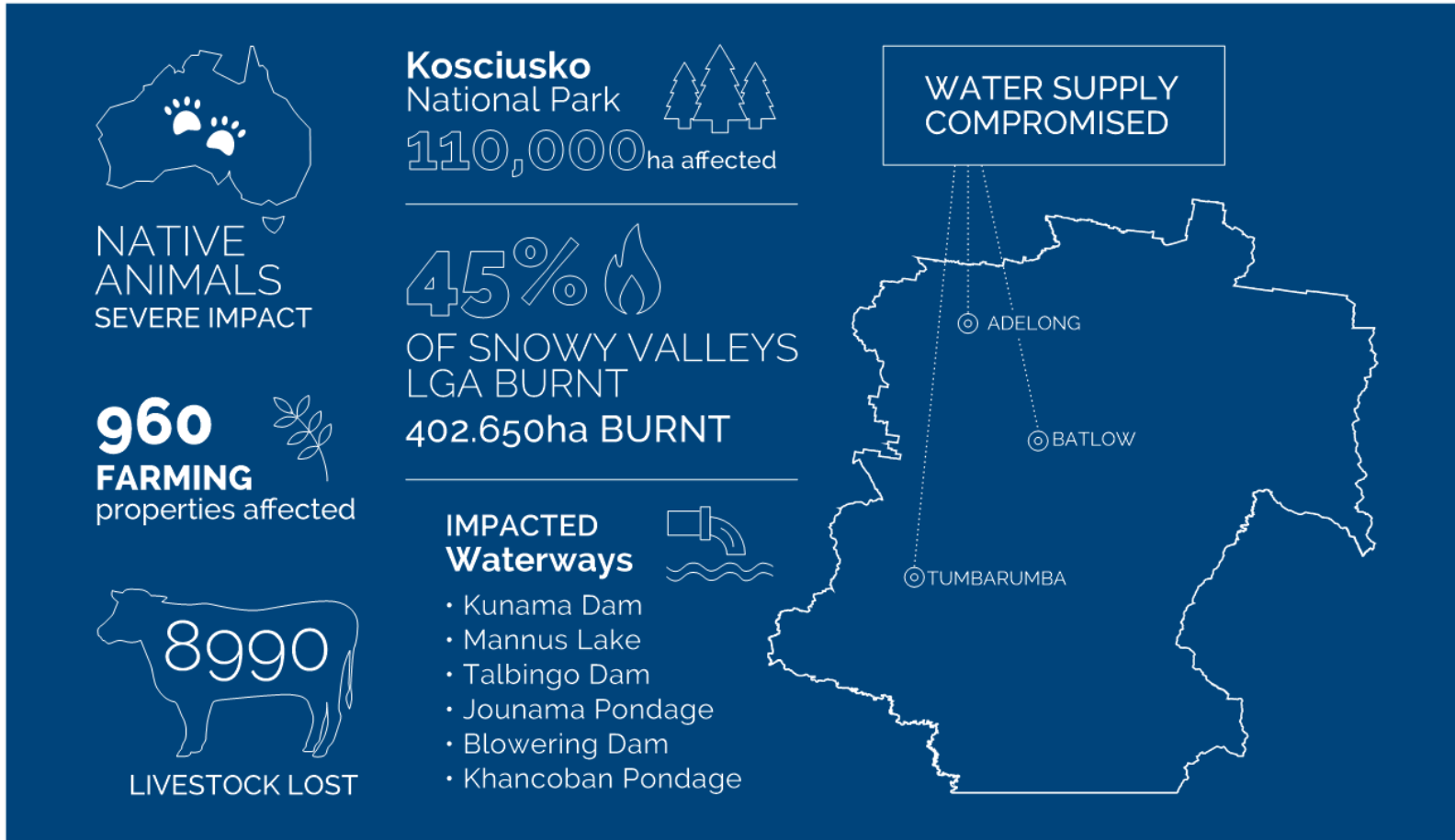
In 2020 Council signed an agreement with Local Land Service to participate in the 2020-2025 NSW Weed Action Program (WAP). Through Council's participation in the WAP funding program, Council was able to embark on a program of increased weed spraying of bushfire impacted roadside verges throughout the LGA. The program is targeted at rehabilitating fire scarred roadsides and reducing the emergence of new and existing weed species likely to cause ongoing environmental damage.

Identified species emerging in road corridors include: Blackberry, Oxeye Daisy, Briar, Amsinkia, Broom rapes, Various Thistles Broom, Holly, invasive Ivy, and morning Glory/periwinkle.

As part of the WAP Agreement, Council committed to:

- Presentation, elimination, minimisation and management of the biosecurity risk posed or likely to be posed by weeds on their own lands
- To develop, implement, co-ordinate and review weed control programs
- To inspect land in connection with LCA weed control programs
- To keep records about the exercised of the LCA function under the Act
- To report to the Secretary about the exercised of LCA functions under the Act

Snowy Valleys Council | 2019-20 Bushfire Impact on Environment



Local Strategic Planning Statement – supporting the vision

Clause 3.9(5) of the Environment Planning and Assessment Act 1979

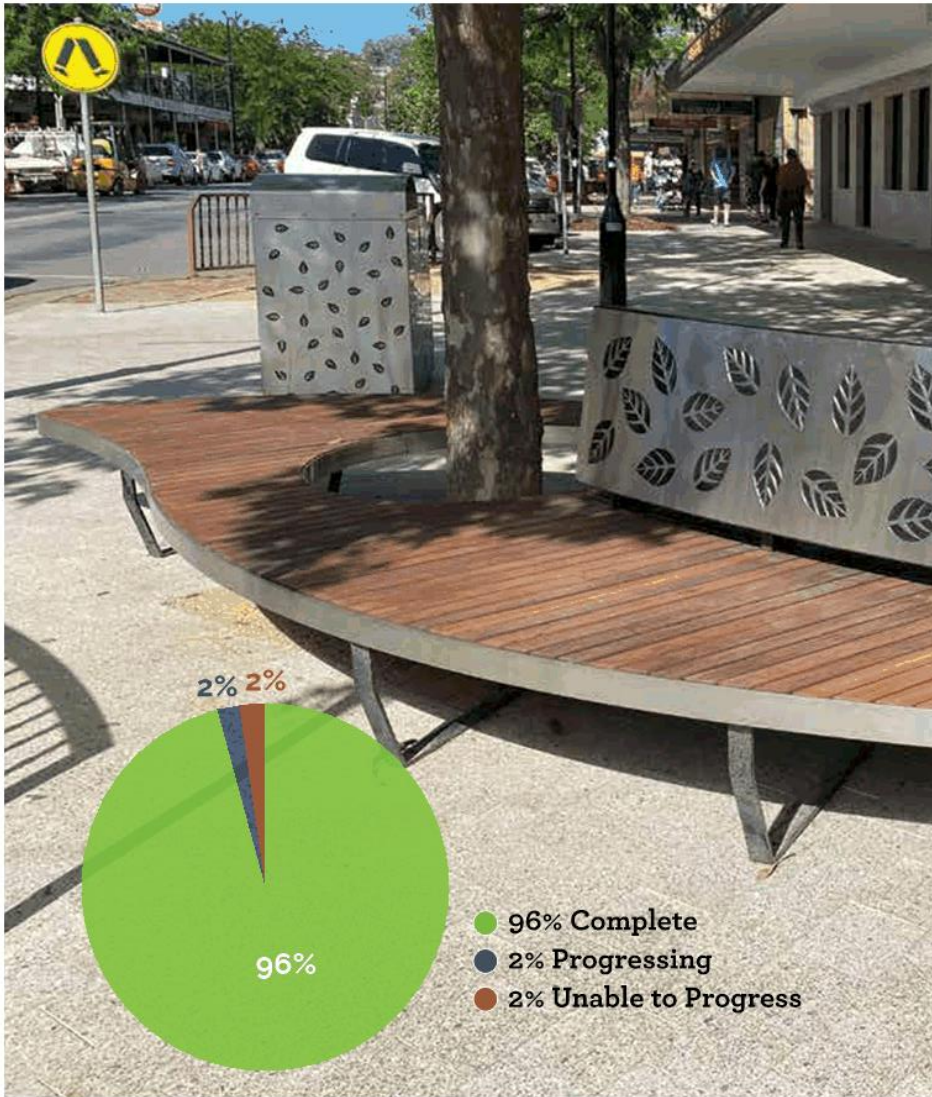
Council's first Local Strategic Planning Statement (LSPS) was adopted on 18 June 2020. The LSPS establishes key planning priorities and actions, reflecting Council's commitment to protecting and enhancing our natural environment and enabling the delivery of the community's future vision, as expressed in the Community Strategic Plan Your Vision Your Future 2028. In particular, the actions support Council in its efforts to meet the community's long term aspiration expressed under the 'Our

Natural Environment' theme of the CSP.

The LSPS emphasises the economic, social and spatial land use intentions required to protect, actively manage and restore environmental values and connections, support healthy riverine environments, and contribute to healthy, safe communities. The Planning Priorities, and how they relate to the supporting strategies within the CSP Our Natural Environment theme are:

CSP SUPPORTING STRATEGY: OUR NATURAL ENVIRONMENT	LSPS PLANNING PRIORITY ACTIONS	2020-21 STATUS
CSP 3.4 Protect and manage local air quality, waterways, rivers and streams	1. Protect, conserve and enhance Snowy Valley's landform, waterways and bushland that have high environmental value.	
	• Advocate for the retention of established trees where practical in new residential and rural residential subdivisions.	In Progress
	• Finalise a Tree Management Policy for the management of trees on Council managed public space, property and reserves and formulate a Street Tree Masterplan to inform an LGA wide tree planting program in the urban areas.	Completed
	• Council will undertake a review of the Development Control Plan (DCP) to incorporate best practice Water Sensitive Urban Design principles.	Completed
	• Implement the recommendations and actions within the Snowy Valleys Rural Lands Strategy.	In Progress
CSP 3.2 Promote programs and initiatives which encourage more sustainable living	2. Manage energy, water and waste efficiently to ensure a sustainable urban environment.	
	• Demonstrate leadership in environmental sustainability by reducing Council's carbon footprint and supporting the use of clean energy to contribute to the aspirational objective of achieving net-zero emissions by 2050 and increase renewable energy generation and energy and water efficiency.	In Progress
	• Support waste outcomes that are safe, efficient, cost effective, maximise recycling and that contribute to the built form and livability of the community and implement Council's Zero Waste Strategy.	In Progress
	• Maintain and review as necessary existing planning controls and objectives within Snowy Valleys Local Environmental Plan and Development Control Plan relating to energy, water, and waste efficiency.	In Progress

CSP SUPPORTING STRATEGY: OUR NATURAL ENVIRONMENT	LSPS PLANNING PRIORITY ACTIONS	2020-21 STATUS
CSP 3.1 Demonstrate leadership in environmental sustainability by reducing Council's carbon footprint and supporting the use of clean energy	3. Adapt to the impacts of hazards and climate change.	
	<ul style="list-style-type: none"> Investigation and review of Snowy Valley's planning controls in respect of climate change adaptation as necessary. 	On hold
	<ul style="list-style-type: none"> Reporting in the Council's State of Environment Report. 	Completed
	<ul style="list-style-type: none"> Identify studies and data required to address gaps and/or limitations and improve knowledge and management of flood risk including climate change. 	Not yet commenced
	<ul style="list-style-type: none"> Undertake priority studies and management plans to address gaps in knowledge or management of flood risk and fulfil flood risk management responsibilities in accordance with the NSW Flood Prone Land Policy. 	Not yet commenced
	<ul style="list-style-type: none"> Undertake a climate risk assessment and identify priority issues for Council and the community. 	On hold
	<ul style="list-style-type: none"> Investigate a community garden and urban food policy to encourage local food production. 	Not yet commenced



Tumut's upgraded Main Street, Wynyard Street

Our Performance 2020-21

The following section contains a detailed report on Council's progress against the 119 actions and initiatives that detail the delivery of Council's services to the community over the 2020-21 financial year. During the year, social distancing measures and public health orders continued to require adjustment, ingenuity, and flexibility from staff in how we delivered works and services.

In summary 114 actions were completed, with five actions marked as 'Progressing' or 'Unable to Progress/Complete'. These actions have been rolled over to the 2021/2022 Operational Plan to allow council officers to progress and complete unfinished actions.

The actions contained with the Operational Plan and following performance report are structured to reflect the strategic priorities identified by the community during the development of the Community Strategic Plan:

- Our towns and villages
- Growth through innovation
- Our natural environment
- Communication and engagement
- Our infrastructure

Towns and Villages



NAIDOC Week - Market-smoking

Towns and Villages - How we performed

56,251
Library Loans 

9,914
Meals on Wheels delivered

3,706
Domestic Assistance Hours

Youth Events
4 EVENTS WITH
480 participants

Children's Services

CARCOOLA
143 children
from families **95**

KHANCOBAN
15 children
from families **14**

PUGGLES
83 children
from families **60**

Youth Development

Tumut & Tumbarumba Youth Council:
4 Youth Council Meetings held
5 Committee Members (each Council)

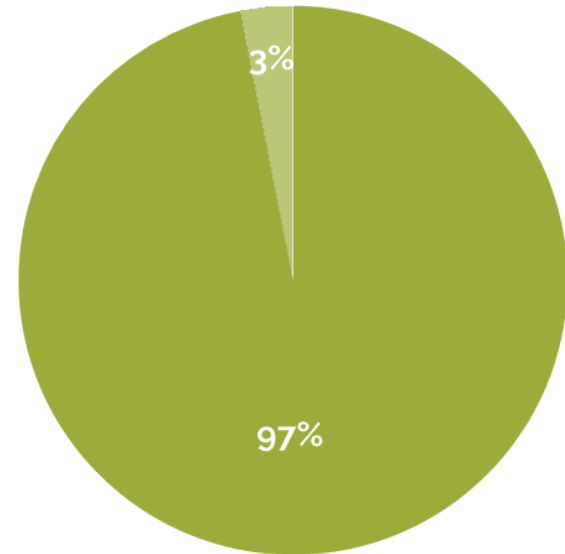
Community Development
6 Events/Workshops
1055 Attendance 

• **Development Applications**
304 Received | 288 Determined
• **Planning Certificates**
612 Received | 402 Determined

COMMUNITY TRANSPORT
1021 passengers
406,339 km travelled 

COMPANION ANIMALS

Dog attacks down by **29%**
30 pets microchipped by Council 



Total initiatives 33

- Actions completed 32 | 97%
- Unable to complete 1 | 3%

Australia Day Awards 2021

Snowy Valleys Region Citizen of the Year John Cruise

John has been involved with the Camp Hudson Recreational Camp for nearly 40 years and has been a member of the executive Camp Hudson 355 committee for 10 years. John is a life member of the Tumut Golf Club, having been a volunteer for over 20 years. He has also served on the executive committee for nearly 10 years and as the president for 6 years. John completed his National Service Military Obligations during the Vietnam War period. For his service he was awarded the Australian Defence Medal and the National Service Commemorative Medal. He joined the Tumut RSL Sub-Branch in 2017 and was elected to the committee of the Sub-Branch in 2020. For the last 8 years, John has volunteered his services to assist the Tumut Rugby League Old Boys and Supporters Club in many ways including working on the gate and in the bar to ensure the committee can continue to function and support rugby league in Tumut.

Snowy Valleys Region Service to the Community Dr Tarek Sari

Dr Tarek Sari founded the Tumut Cycle Classic. The event raised just under \$5000 in 2015 for the Tumut District Hospital, \$20,000 in 2017 and \$40,000 in 2018 and 2019. This money has allowed the hospital to invest in many things, including an oxygen saturation machine, mobility beds, an endoscopy machine and bariatric beds. Following the bushfires, Dr Tarek worked alongside AusRelief organise a convoy of goods to bring to the locals who had lost part or all their homes. Dr Tarek and Dr Osman Darwiche raised \$20,000 in the cancelled 2020 Tumut Cycle Classic which went to the hospital and he also handed a \$10,000 cheque to the Tumut RFS from the donated registration money. Dr Tarek showed a dedicated and forward thinking approach to bringing quality medical services to the

local Tumut District Hospital and opened up avenues for the local town to benefit from the added tourism and spending that the Tumut Cycle Classic generates.

Snowy Valleys Region Young Citizen of the Year Aaron Tuilau, Edward Smith & Arthur Smith

These boys have been nominated due to their bravery act in saving a drowning man at the Tumbarumba Swimming Pool in December 2019. The incident occurred during a fun day. Aaron found the person at the bottom of the pool before alerting Edward. They swam down to the person and noticed he was unresponsive before coming to the surface of the water and calling out to the pool manager. They then swam back down to the floor of the pool and took things into their own hands, with one boy holding onto the person's head and the other onto their legs. Their actions got the attention of Arthur, who dived into the pool and helped Aaron and Edward bring the person to the surface. The three boys displayed smart instinct and quick thinking and were able to save the person.

Snowy Valleys 2021 Australia Day Award Citations Sportsperson of the Year Jacob Ambrose

Jacob is a dedicated Tumut swimmer who has represented country titles and senior state titles in the past 12 months. He trains 12 months of the year and travels to Wagga in the winter months. He trains 10 sessions a week and clocks up around 30km in the pool a week.





His progress is remarkable, gaining huge PBs in his swims at state, now working towards national times. He helps with little swimmers in the Tumut Swim Club at training under the guidance of coach Max Hargreaves and is a great role model for these up-and-coming sportsmen.









Australia Day

Events




Supporting and promoting community and tourism events is core to Snowy Valleys Council (SVC) in helping the celebrate living in the region and nurture the unique character of the place in which we live. Although the first half of the 2020-2021 financial year was impacted by COVID restrictions, the region still played host to a number of successful events.

Arbour Festival	Tumut Cycle Classic	Australia Day	Tumbatrek	Tumbafest	Safe T360
SVC Sponsored Event - \$10,000	SVC Sponsored Event - In-kind sponsorship of traffic management	SVC Event	SVC Event	SVC Sponsored Event - \$11,000	SVC Event
Fri 01 Jan to Mon 15 Feb 21	Sun 10 Jan 21	Tue 26 Jan 21	Sat 13 Feb 21	Sat 27 to Sun 28 Feb 21	Fri 12 Mar 21
					
For 50 days the Arboretum, and nearby towns, were energised with artworks and events.	Cycling fundraising event that allows riders to experience the natural beauty and serenity of the Snowy Valleys, while raising money for a good cause.	The 'OneSVC' 2021 Australia Day awards were held in Stockwell Gardens Tumut. The crowd was generous in size despite the Covid-19 restrictions to witness John Cruise receive the Snowy valleys Region Citizen of the Year Award.	Regeneration from last year's summer's bushfire was a major theme for this year's Tumbatrek. 140 trekkers joined Eden-Monaro MP Kristy McBain, who completed the Tumbatrek for the first time alongside former Deputy Prime Minister Michael McCormack.	Bendigo Bank Tumbafest, attracted 3000 people over the event weekend. Attractions included Chocolate Starfish, Hurricane Fall, local musicians, local wines, markets and local produce and children's entertainment.	Road Safety Education that puts young people in the virtual driver seat of truck to experience a truck driver's point of view.

Events (continued)

Rock the Turf	Khancoban Family Fun Day	Snowy Valleys Cycle Challenge	Rail Trail Family Fun Day	Tumut Skate Workshop	Festival of the Small Halls
SVC Sponsored Event - Financial and In Kind sponsorship	SVC Event in partnership with Snowy Hydro, National Parks and Wildlife Service	SVC Sponsored Event - In-kind sponsorship of traffic management	SVC Sponsored Event - Financial and In Kind sponsorship	SVC Sponsored Event	SVC Sponsored Event – In Kind sponsorship
Sat 13 Mar 21	Sat 27 Mar 21	Sun 28 Mar 21	Sat 10 Apr 21	Fri 16 Apr 21	Sun 18 Apr 21
					
Situated within leafy surrounds, Rock The Turf is one of the region's premier music events.	A free family-friendly event celebrating the beautiful town of Khancoban hosted by Snowy Hydro, National Parks and Wildlife Service and Snowy Valley Council.	Snowy Valleys Cycle Challenge is a personal challenge cycling event with rides of varying distances, through the picturesque foothills of the Snowy Mountains.	Rail Trail Family Fun Day celebrated the trail's 1st birthday.	Snowy Valleys Council worked with Totem Skateboarding to present a number of workshops for ages six years and up.	Snowy Valleys Council worked with Woodfordia to bring contemporary folk to Gilmore Hall.

Events (continued)

Falling Leaf Festival	ANZAC Day	Tumut MTB 3 Hour	Batlow CiderFest	Army Kapooka Band	Batlow CiderFest Recovery
SVC Sponsored Event in kind sponsorship	SVC Sponsored Event - In-kind sponsorship of traffic management	SVC Sponsored Event - In-kind sponsorship of waste services	SVC Sponsored Event in kind sponsorship of facilities, waste services, event infrastructure	SVC Sponsored Event in kind sponsorship of facilities	SVC Sponsored Event in kind sponsorship of facilities
Sat 24 Apr 21	Sun 25 Apr 21	Sun 25 Apr 21	Sat 15 May 21	Sun 16 May 21	Sun 16 May 21
					
Celebration of Autumn in the Snowy Valleys.	ANZAC marches & ceremonies held in Tumbarumba & Tumut.	Enduro Mountain Biking events held on the Tumut Mountain Bike Park.	Batlow CiderFest is a day of music, entertainment, food and fun situated in beautiful Batlow, in the foothills of the Snowy Mountains.	Australian Army Band Kapooka played a free community concert on the Sunday after Batlow CiderFest in the Batlow Literay Institutue.	Activities and entertainment in Hides Park Batlow to help you recover on Sunday after Batlow CiderFest.

Events (continued)

Spirit of Australia 2 Trials	Winter Bites	Dunn's Road Family Day
SVC Sponsored Event - In-kind sponsorship of ground preparation, waste services	SVC Event	SVC Sponsored Event - In-kind sponsorship of facilities, waste services, event infrastructure
Sat 22 May 21	Sat 05 Jun 21	Sat 12 Jun 21
		
<p>Spirit of Australia 2 is the fastest team on water aiming to break the World Water Speed Record on Blowering Dam.</p>	<p>A celebration of music, food, produce and beverages in the Snowy Valleys that entices people to come out to celebrate during the cooler months.</p>	<p>Dunn's Road Family Day was a free event for the community to get together at the Adelong Showground.</p>

Disability Inclusion Action Plan

Disability Inclusion Act 2014 – Section 13 (1)

Snowy Valleys Council has a vision for an inclusive, respectful and diverse community where people of all abilities have the opportunity to live, learn, work and play as they choose and can actively participate in decisions that may impact on them. Council's Disability Inclusion Action Plan (DIAP) provides a framework for Council to make progress towards achieving its vision.

Specifically, progressing actions within the DIAP can ensure the reduction and removal barriers for people with disability and foster a more accessible and inclusive community.

The Plan recognises the four key focus areas, nominated by people with disability, as being of primary importance in creating an inclusive community. These are:

- Developing positive community attitudes and behaviours
- Creating liveable communities
- Supporting access to meaningful employment
- Improving access to services through better systems and processes

Council has commenced action on all 36 actions with the current DIAP, with 20 actions completed overall.

Progress in the following four of the focus areas of its Disability Inclusion Action Plan is summarised as follows:

Building Positive Attitudes

Snowy Valleys Council Managers and Coordinators are regularly invited to Disability Inclusion Access Reference Group (DIARG) meetings to discuss tabled issues relevant to specific functional areas of Council. The resulting dialogue assists in building positive partnerships and increase understanding of disability issues by Council staff.

Members of DIARG are representative of a broad cross section of the community and are able to act as a voice for people with disability.

Creating liveable communities

Following a presentation from Spina Life Australia on the Accessibility App, Council's Place and Activation Team identified facilities and infrastructure in the LGA that supported people with disability. This has been shared with Spina Life Australia and

community members and tourists are now able to access Snowy Valleys information on the Accessibility App.

DIARG is a key stakeholder in the planning phase for Council facilities, ensuring issues and enhancements are able to be identified during early stages of planning and design for community facilities.

Accessibility improvements to community infrastructure are retained as part of Council's forward-planning for allocation of annual maintenance and renewal budgets.

Planning for gardens and parks includes design principles to improve accessibility for all abilities, ensure equipment caters for all and plants are sourced to enhance senses e.g. touch, smell and visual appeal.

Supporting access to meaningful employment

Council continues its relationship with Snowy Valleys School for work placement of students to gain experience of Council Services.

Council currently employs people with disability. Further improvements are targeted through training of staff in areas of accessible employment.

Accessible systems, information or processes

Council has a relationship with the National Disability Information Services – IDEAS in Tumut. Organisational disability information is updated by IDEAS.

Other disability information is disseminated through Council's website and through the Community Services function.

Meeting the needs of people with disability

Council holds monthly meetings of the Disability Inclusion Access Reference Group (DIARG) to ensure continual review on Council's progress in meeting the needs of people with disability. The membership of DIARG is people with disability, carers of people with disability, disability organisations and community members. The DIARG consults with the wider community and feeds back to the monthly meetings. Most issues are fed back through the DIARG and where able solutions are discussed.

A recent review of the DIAP identified that an annual survey

of community needs to be conducted and the DIAP adapted accordingly.

Challenges

The Manager Community Services position is accountable and responsible for the implementation of the SVC DIAP, however increasing awareness of the SVC DIAP within all areas and functional levels of Council in an ongoing area of improvement. Timely integration of DIAP actions into operational plans and budgets is a continuing challenge to ensure resources are allocated efficiently and effectively.

Successes

The DIARG were asked for what they thought were the major achievements for this year. The comments are as follows:

- SVC Infrastructure department consultation with DIARG when planning facilities etc.
- Improved communication between Council and DIARG.
- Presenting at FACS conference on National Day of Disability 2020.
- Continued meetings via video link and kept abreast of community disability issues through COVID – 19 restrictions.
- All 36 actions of SVC DIAP plan have been started and 20 completed.

Future Planning considerations

- Working with Place and Activation team to identify opportunities to attract people with disability to the LGA as tourists.
- Working on connections between DIAP, RAP, Child Safe Organisation framework and SVC Aged Care services to formulate better cross-functional plans and services for people with disability.
- Reviewing the installation of assistive technology devices in Council's face to face customer areas.
- SVC Community Events Activation Officer is developing events planning documents for event organisers to increase inclusion of people with disability.

Community Grants

Community grants offer financial support for all sorts of community groups to get new ideas off the ground, or secure a resource they need.

Over recent years, the provision of grant funding by Council has supported organisations to design and deliver popular events, create services and programs to better connect communities, and pay for improvements to local facilities.

In 2020-21, Snowy Valleys Council administered the delivery of 26 individual grants across the region, totalling \$147,850.

Grants
Awarded **26**

\$147,850
Grant Funding
Delivered



Snowy Valleys Cycle Challenge

Community Strengthening Grants

Snowy Valleys Council allocated \$97,500 of funds for projects that build more vibrant, sustainable and inclusive communities through the Snowy Valleys Council Community Strengthening Grants. These projects include:

Community Group / Community Organisation	Project	Funding Awarded (\$)
Batlow Story Group (Batlow RSL)	Undefendable - the memoir of a town under fire	\$10,000
Gilmore Progress Association	Gilmore Hall Landscaping and Garden restoration	\$5,000
Khancoban United Volunteers Association (KUVA)	Upgrade KUVA Office	\$2,225
Tumut Regional Family Services	Buram-ba-birra Dhangaang (Share Food) - in Wiradjuri Language	\$1,900
Tumbarumba Endurance Riders Club	Easter 2021 Endurance 3 Day Event	\$8,900
Do It for Batlow	Weemala Walking and Riding Trails - Batlow Lookout	\$9,836
Tumut Schools as Community Centres	Installation of a sandpit with shade sail cover	\$3,500
Tumorrana Recreation Hall	Upgrade of Kitchen Area at the Tumorrana Hall	\$9,398
Adelong Community Enterprises	Internal Painting - Rustic Creations	\$6,150
Batlow Apple Tree Learning Centre	Install Rubber soft fall under the baby play area	\$10,000
Tumbarumba Historical Society	Rebuild the Union Jack History Display	\$2,223
Tumut Golf Club	Digital Notice Boards inside the club	\$2,868
Brungle Tumut Local Aboriginal Lands Council	Dancing on Country. Dance sessions with Aboriginal Dancers	\$5,000
Rotary Club of Tumut	Snowy Valleys Cycle Challenge and All Together Adelong Festival	\$5,500

Community Group / Community Organisation	Project	Funding Awarded (\$)
Rotary Club of Ballow	Ballow Womens Land Army Mural 2	\$5,000
Camp Hudson Management Committee	Roof replacement Camp Hudson	\$10,000
TOTAL		\$97,500

Capital Sports Grants

Snowy Valley Council's Annual Sports Capital Projects grant program totaling \$40,000 supports local sporting organisations to improve their facilities, and ultimately their viability, through projects that would ordinarily be funded through fundraising efforts.

Applications are considered by the Tumut Sports Committee, of which more than 20 sporting organisations are members.

Community Group / Community Organisation	Project	Funding Awarded (\$)
Adelong Swimming Club	Storage Shed for the Adelong Swimming Club training equipment	\$4,400
Gundagai Adelong Junior Rugby League	Cricket Pitch Cover Adelong Showground	\$5,500
Tumut Swimming Club	Backstroke Starting Ledges for the Pool to be used at Club Nights and competitions	\$2,500
Tumut Golf Club	Repairs to Teeing Grounds at the Golf Club	\$10,000
Tumut Clay Target Club	Purchase Zero Turn Lawn Mower to maintain Clay Target Club Grounds	\$3,000
Tumut Rifle Club	Purchase 3 Targets and 2 Tablets + surface upgrades	\$4,600
Tumut Basketball Club	Replace 4 mini-ball backboards at the basketball stadium for the junior players	\$10,000
TOTAL		\$40,000

Local Heritage Grants

The Local Heritage Grants encourages the conservation of heritage items within the Snowy Valleys Council Local Government Area and promotes a positive community attitude to heritage conservation.

Community Group / Community Organisation	Project	Funding Awarded (\$)
Tumbarumba Post Office	Re-roofing and external painting to Tumbarumba Post Office building	\$4,500
62 Fitzroy Street, Tumut	Roof restoration and replacement	\$4,500
Former Presbyterian Church, Adelong	Window repair to former church	\$1,350
TOTAL		\$10,350

1: Towns and Villages				
We celebrate and nurture the unique character of our towns and villages				
Status Key: ● Completed ● Unable to Complete				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
1.1.1	Deliver a program of skill building workshops for the community	Community & Corporate	●	Place Activation has worked closely with community groups and organisations throughout the year to provide capacity building opportunities. Throughout the year the focus has been on bushfire recovery and issues arising from the COVID pandemic. Of particular success were the workshops held during Women's Week and Senior's Week which focused on personal development, resilience and accessing information.
1.1.2	Support community projects by coordinating the delivery of SWVC Community Grants	CEO Office	●	Sixteen (16) projects were funded through the Community Strengthening Grants and seven (7) projects were funded through the Capital Sports grant programs offered by Council, with \$137,500 of funds being distributed to the community. Three (3) projects were funded through the Local Heritage Grants.
1.1.3	Maintain visual amenity of towns and villages in accordance with approval levels of services	Infrastructure	●	Visual amenity of towns and villages were maintained in accordance with approval levels of services.
1.2.1	Implement DIAP Actions	Community & Corporate	●	Through the supportive work of the Disability Inclusion Access Reference Group (DIARG) all Disability Inclusion Action Plan (DIAP) actions have been implemented. 13 of the 36 actions are completed and many actions are ongoing. In the last twelve months a better understanding and acknowledgement of disability has been created amongst Council staff. A system for documenting disability issues raised in DIARG meetings has been developed to track progress on responses and remedial actions.
1.2.2	Meet and exceed National Childcare Quality Standards across Children's Services outlets	Community & Corporate	●	Quality of services is continually progressing. The implementation of systems for continuous improvement across SVC children's services and policy harmonization has contributed to the progress made and enabled consistent application for the benefit of children and families.
1.2.3	Operate a Multi Service Outlet connecting aged and disadvantaged with affordable services that allows individuals to age in place	Community & Corporate	●	Community Home Support Program funding and other funding enables the MSO to provide services to the aged and disabled that is affordable. Improvements to systems has seen changes in practices leading to efficiency and better understanding of the business of providing community services. COVID-19 restrictions have impacted on service provision in the last year, with service staff adapting their practices to maintain client engagement and meet client needs.

1: Towns and Villages (continued)				
We celebrate and nurture the unique character of our towns and villages				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
1.3.1	Undertake annual Local Heritage Grants Program to be finalised by April 2021	Community & Corporate	●	Four applications were received (totalling \$14,500). \$13,000 was awarded across the four projects. One located in Tumbarumba, one in Adelong and two in Tumut.
1.3.2	Work in partnership with the Aboriginal Community to promote, protect and preserve local history and heritage	Community & Corporate	●	SVC works in partnership and collaboration with the Aboriginal community and also ensured traditional owners are invited to all events and gatherings to deliver Welcome to Country and to share learnings and histories. Snowy Valleys council worked with Petaurus who co-designed a project with National Parks and Wildlife Service and Brungle Tumut Local Aboriginal Land Council that allowed High School students to learn about significant local cultural Meeting Places through immersive field trips
1.3.3	Manage listing of heritage items listed in LEP	Community & Corporate	●	Heritage listings are updated and amended as required. The current Heritage listing will be reviewed as part of the Local Environmental Plan harmonisation process and the development of the Snowy Valleys Council LEP.
1.4.1	Use partnerships and memberships to encourage arts, cultural and heritage events, activities and creative opportunities	Community & Corporate	●	This year SVC worked closely with Eastern Rivera Arts and sponsored the Arbour Festival. The School Holiday programs also provided art workshops for children. The Place Activation team actively shared information about funding opportunities to local artists and event organisers. The Recovery and Resilience Grant program also provided a funding opportunity for cultural projects.
1.5.1	Facilitate and provide support to community events and programs	Community & Corporate	●	Council provide support through the annual Event Sponsorship Program, including Tumbafest, Ciderfest, Rock The Turf, Snowy Valleys Cycle Challenge, Tumbarumba Spring Flower Festival, Tumbarumba Campdraft and various community events and programs. Place Activation also provide logistical assistance. Support is given to various events from event site selection, artist engagement, special event application submission, risk assessments and COVID-19 safety planning
1.5.2	Design and deliver a program of Council-led events	Community & Corporate	●	Place Activation have been focused on improving the event management framework and initiating new events that will attract visitation and provide an economic boost, as well as continued support for already established events. New events developed and funded are the Winter Bites Festival, Khancoban Long Lunch and the Rail Trail Marathon.
1.5.3	Maintain community halls and facilities in accordance with agreed service levels	Infrastructure	●	Annual Community Halls and Facilities maintenance program was completed. Service Management Plans were reviewed to ensure the service delivery is in line with allocated operational budget.

1: Towns and Villages (continued)				
We celebrate and nurture the unique character of our towns and villages				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
1.5.4	Prepare an Events Activation Strategy	Community & Corporate	●	It was decided that due to the changing nature and uncertainty in the events space that COVID has created that this would be an ongoing internal action until the 2021/22 Operational Plan. Place Activation have focused on improving internal mechanisms for event management and how we best support our community groups and organisers to deliver events.
1.6.1	Advocate and facilitate community safety initiatives as per the Crime Prevention Plan	Community & Corporate	●	This is an ongoing action. Staff continue to advocate and assist where needed.
1.6.2	Implement Councils Companion Animal Plan	Community & Corporate	●	Snowy Valleys Council have proactively worked to develop a Companion Animal Plan. Further actions have been taken to identify suitable dog off leash areas. The Ranger team have worked closely with rehoming organizations and encourage microchipping and lifetime registration of cats and dogs.
1.6.3	Deliver swimming pool safety and fire safety inspections and advice	Community & Corporate	●	During the year all swimming pools/spas were inspected as per the legislative requirement for buying/selling and renting of properties as notified by the owners. All fire safety inspections and advice were undertaken/given as per legislative requirements.
1.6.4	Conduct required food safety and health inspections	Community & Corporate	●	SVC lost its Environmental Health Officer in October of 2020 and the vacancy did not get filled until late June 2021. This combined with the COVID-19 situation, associated with WH&S considerations made it difficult to meet the mandated food inspections. In June inspections began again and SVC also maintained involvement in the Food Regulation Partnership.
1.6.5	Meet Animal Welfare standards at Council's Animal Welfare facilities	Community & Corporate	●	Daily inspections and cleaning schedule is conducted at Council's Animal Welfare Facilities in accordance with Animal Welfare standards.
1.6.6	Convene the Local Emergency Management Committee	Infrastructure	●	The Local Emergency Management Committee and Local Recovery Committee meetings were completed. Some meetings were facilitated by Zoom due to COVID restrictions. Impacts of Natural Disasters and COVID were discussed with committees, this includes review of the bushfire response and pandemic plan.

1: Towns and Villages (continued)				
We celebrate and nurture the unique character of our towns and villages				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
1.7.1	Coordinate the review and harmonisation of Council's rating structure in accordance with the Local Government (Council Amalgamations) Proclamation 2016	CEO Office	●	This action was finalised and marked completed in Quarter 3 of the Operational Plan.
1.7.2	Manage Council's investment portfolio to optimise investment returns within the constraints of the Local Government Act 1993, Office of Local Government Guidelines, and Council's adopted policies	Finance	●	Cash investment rates continue to fall due to the uncertain economic environment and long-term outlook. The investment policy has been reviewed and changes have been made to allow increased flexibility in the investment portfolio allocation to respond to the difficulties faced in the current market. As investments fall due and cash becomes available the change to the policy allows for achieving possibly more competitive interest rates through wider diversification and a longer investment horizon.
1.7.3	Monitor and accurately report on Council's financial position	Finance	●	Completed.
1.7.4	Develop annual Operational Plan budget and review the Long-Term Financial Plan including scenario testing	Finance	●	Completed.
1.7.5	Finalise financial statements by 31 October	Finance	●	This action was finalised and completed in Quarter 2 of the Operational Plan.
1.7.6	Implement Council's Workforce Strategy to effectively plan for and manage Council's workforce to support Council's objectives to be met	Community & Corporate	●	Snowy Valleys Workforce Strategy was completed. Council's objectives were 100% met.
1.7.7	Implement the Entry Level Program for cadets, apprentices and trainees	Community & Corporate	●	2020/21 saw the implementation of the Entry Level Program for Cadets, Apprentices and Trainees. During 2020/21 Council employed 7 Trainees, 4 Apprentices and 2 Cadets. In some area's recruitment was delayed due to not having suitable supervision/Mentoring available within the proposed work area, available trainee opportunities and internal resources to dedicate to the program. The Entry Level program for trainees, Apprentices and Cadetships will continue in 2021/22.

1: Towns and Villages (continued)				
We celebrate and nurture the unique character of our towns and villages				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
1.8.1	Commence Stage 3 of Snowview Estate	Community & Corporate	●	The project is progressing. A Development Application was completed and stamped plans received. It is included in the 2021/22 budget.
1.8.2	Continue to provide assisted living facilities at Rotary Place	Community & Corporate	●	The Rotary Place facilities remain assisted living and are aligned to social housing principles and pricing. Over the last year improvements have been implemented to engagement with clients, through annual meetings, provision of quarterly afternoon teas in the Community Room with access to SVC staff to voice issues of concern, and transparency in interactions and documentation provided.
1.8.3	Advocate for funding to assist activation planning within our communities for residential, commercial and industrial use	CEO Office	●	Rural Land Use Study nearing completion - this will feed into the review of the Local Environment Plan. Housing and Industrial land has been in constant discussion and action with the Canberra Joint Organisation and the Snowy 2.0 Regional Co-ordination Group.
1.9.1	Implement targeted actions from the Local Strategic Planning Statement	Community & Corporate	●	The Local Strategic Planning Statement has been completed and gazetted on the NSW Planning Website. A copy of the LSPS can be found also on Council's Website.
1.9.2	Develop new draft Local Environment Plan	Community & Corporate	●	The Department of Planning and Environment advised not to proceed until Rural Land Use Study is complete. Project postponed until 2021/22. Rural Land Use Study is at Draft stage.
1.9.3	80% of all Development Applications are assessed and determined within 60 days	Community & Corporate	●	From July 2020 to June 2021 304 Development Applications were received. 88% were determined within 60 days with the average time from lodging to determination being 34 days. The team has spent significant time on transitioning to the online Planning Portal and the rollout of this.



GATHER Tumbarumba

Growth through Innovation - How we performed



Average stay 3 nights = \$66M value



Blazeaid Snowy Valleys Camp

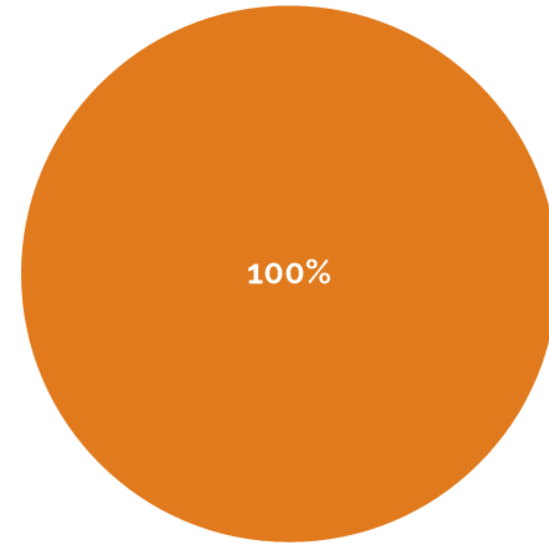
Economic contribution: **\$100,051**
 Total volunteers: **1304**
 Volunteer days: **17,395**
 Average age: **50.5**
 New fencing: **585.1km**
 Fencing removed: **593.1**
 Properties registered: **453**
 Properties completed: **311**



Destination Marketing



#comefindus #emptyesky
 #dreamnowvisitlater #visitsnowyvalleys



Total initiatives 15
 ● Actions completed 15 | 100%

2: Growth through Innovation				
We have economic development activities which provide community longevity, vibrancy and a sustainable future				
	Status Key: ● Completed ● Unable to Complete			
Action #	Operational Plan Action	Directorate	Status	Annual Comment
2.1.1	Maintain regular contact with major industry and agencies to identify, advocate and promote economic and local employment opportunities	Community & Corporate	●	Place Activation staff represent SVC on various industry bodies and regional, and Federal and State working groups including Regional Development Australia economic development forum, CRJO Economic Development Working Groups and the Softwoods Working Group. Staff maintain regular contact and information sharing.
2.1.2	Pursue identified funding opportunities to complete long term land use planning for our towns and villages	Community & Corporate	●	Council actively seeks funding and is awaiting an outcome from an application to undertake a flood study for the Tumut River Flood Plain and Environs. If successful, this will produce flood modelling to inform future development in the study area.
2.1.3	Continue to partner with Destination NSW and Riverina Murray to grow the tourism industry in our region	Community & Corporate	●	Throughout the year Place Activation maintained regular contact with Destination NSW and Riverina Murray and facilitated several famils and visits from media to promote the region. We have worked in partnership on the Business events Boost program and mentoring sessions. There have been collaborative marketing campaigns with industry bodies and Visit Riverina and support for funding applications.
2.2.1	Review, redefine and pursue investment opportunities in response to the 2019/2020 critical events	Community & Corporate	●	Place Activation worked closely with Council's Program Manager on major grant applications to bushfire recovery funding streams. The team have successfully applied for State and Federal funding for projects identified in the Advocacy Plan and other strategic documents included the REDS addenda and Destination Management Plan, including the Regional Trails Masterplan, Winter Bites, Khancoban Long Lunch, Community Activation Plans, Batlow Itinerant Worker Accommodation.
2.2.2	Partner with National Parks to implement a joint action plan for visitor information centers in our region	Community & Corporate	●	A new Memorandum of Understanding was signed with NPWS for the continuing operations of the Tumut VIC. We continue to work with National Parks on projects including VIC signage updates, new maps, and update of marketing materials.
2.2.3	Support the implementation and success of Snowy Valleys Tourism Brand and Marketing Strategy	Community & Corporate	●	New tourism videos were released, and a variety of printed material has been designed and printed. This is to ensure consistency of branding. Branding is also used in the design of new events. Social media presence and following continues to grow.

2: Growth through Innovation (continued)				
We have economic development activities which provide community longevity, vibrancy and a sustainable future				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
2.2.4	Review the Destination Management Plan in response to the 2019/2020 critical events	Community & Corporate	●	Over the past 12 months the Place Activation team have worked with various local, regional, and State stakeholders to determine which actions in the Destination Management Plan are no longer achievable due to the Black Summer Bushfires. A focus has been on showcasing our natural assets and seeking funding for new events and concepts.
2.2.5	Provide ongoing management of visitor facilities, services and products	Community & Corporate	●	The Tumbarumba Visitor Information Centre continues to maintain accreditation and is open a minimum of 43 hours a week to provide visitor information services. It is also a designated Driver Reviver site. Funding was awarded in June for upgrades to the building. The VIC sells local products and merchandise and is a key point of contact for visitors to the region. There were 35,252 walk in visitors during the year and \$26,000 in sales of local produce and merchandise.
2.2.6	Actively pursue opportunities to promote the region	Community & Corporate	●	Continued work on identifying projects and applying for funding for new events to increase visitation. Successful funding for Winter Bites and Khancoban Long Lunch. Features include - Fishing Australia, Australian Geographic, Trail Towns and ongoing work with a range of print and online journalists to promote the region. Working with Upper Murray Inc, Towong Shire and Tourism North East on Upper Murray promotion and reviewing partnership opportunities with nearby regions.
2.3.1	Define and deliver a business support program that includes facilitation of the easy to do business program, business planning support and working with the chambers of commerce on targeted initiatives	Community & Corporate	●	SVC continues to work with Chambers of Commerce and support them in their endeavors and to facilitate monthly visits from Business Connect. The Place Activation team developed positive relationships with local businesses and fosters a sense of collaboration.
2.4.1	Support the SVC advocacy plan in advocating for better telecommunications coverage including potential connectivity improvements/blackspot reduction	Community & Corporate	●	This is an ongoing action. SVC have a role as advocate and facilitate the sharing of information. Staff continue to work with other regional councils and bodies to identify opportunities, including supporting private enterprise applications to federal funding programs. Mobile blackspot areas in the LGA have been identified. Research has been carried out and documents prepared should funding become available.
2.5.1	Support the SVC advocacy plan priorities including development of a Country University Centre and a Softwoods Centre of Excellence	Community & Corporate	●	This is an ongoing action and staff will progress this when funding opportunities become available. Place Activation continues to work with the Softwood Working Group and have been involved with the development of the strategic framework for the Southwest Slopes Forestry Hub.

2: Growth through Innovation (continued)

We have economic development activities which provide community longevity, vibrancy and a sustainable future

Action #	Operational Plan Action	Directorate	Status	Annual Comment
2.5.2	Support local business leaders, regional agencies, business associations and education providers to analyse local skills gaps, knowledge, and talent retention challenges	Community & Corporate	●	SVC worked with the Chambers of Commerce and other business leaders/agencies to identify local skills gaps. Discussions have focused on how to match up those out of work due to the downturn in the timber industry with vacancies available with a specific focus on major projects including Snowy 2.0 and Transgrid. Conversations have been had with Department of Regional NSW and other agencies around upskilling/retraining programs. Other industries are also struggling to fill vacancies including hospitality.
2.6.1	Work with a local Business Innovators Group, to identify investment options and an agreed action plan to enhance skills and provide broader employment opportunities in the context of bushfire and COVID-19 recovery	Community & Corporate	●	Staff continued to work on key issues with business owners and address them as needed. A term of reference was developed for the creation of a Business Innovators Group which will be progressed in the 2021/22 Operational Plan.
2.6.2	Develop an investment attraction strategy	Community & Corporate	●	It was determined, through consultation and ongoing assessment of the impacts of the bushfires and SVC strategic direction and focus on tourism and visitor attraction, that accommodation was the key area for investment attraction. Place Activation worked with Axsia on a local accommodation audit and draft strategy.

Our Natural Environment



Bike riders along the Tumut Riverwalk

Our Natural Environment - How we performed

Total of Weed Action Plan Actions
= **38**

Weed Action Plan

- 30** Actions achieved
- 21%** Actions progressing
- 78%** Targets met
- 10** Targets exceeded

21,582
Tumba - Rosewood Rail Trail visits




4230.7
tonnes of waste received at SVC waste centres.

1399
Residents used 'Free Waste Disposal voucher'

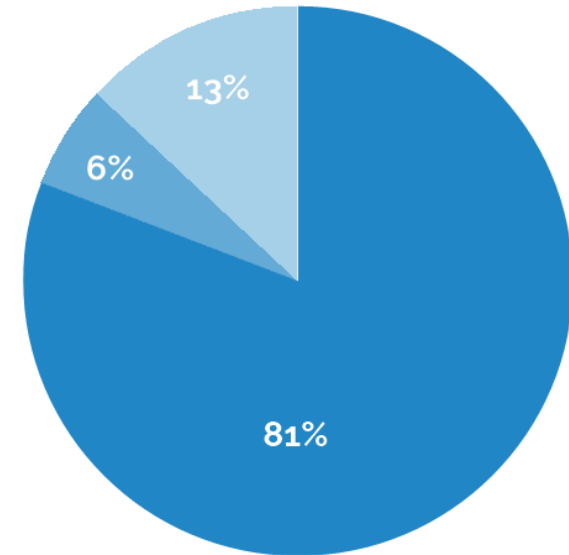


12707m³
of waste recycled

591
Tonnes Waste Material using voucher



4,900 general waste bins collected weekly
5,100 recycling bins collected fortnightly



	Total initiatives	Count	Percentage
● Actions completed	16	13	81%
● Actions progressing		1	13%
● Unable to complete		2	6%

3: Our Natural Environment				
We care and protect our natural environment to ensure future generations can experience and enjoy its beauty				
	Status Key: ● Completed ● Unable to Complete			
Action #	Operational Plan Action	Directorate	Status	Annual Comment
3.1.1	Finalise the development of an achievable climate change action plan, using updated risk assessments and forum feedback	CEO Office	●	Climate Change Risk Assessment and Adaptation Plan completed in association with Statewide Mutual.
3.1.2	Consider utilisation of renewable and clean energy options for the operation of new and existing Council assets and facilities	Infrastructure	●	Renewable energy projects complete this financial year included replacing older lighting where budget allows across the Local Government Area. This included new LEDs lights installed at Tumbarumba Netball Courts, additional solar blankets installed at the Tumbarumba, Tumut, Adelong and Khancoban pools, also the change over of street and pedestrian lights to LEDs.
3.1.3	Consider participation in the Southern Lights Program to replace streetlights with LED options	Infrastructure	●	Project to replace streetlights across the LGA with LEDs through the Southern Lights Program completed.
3.2.1	Increase recycling opportunities across the LGA	Infrastructure	●	Completed the implementation of improved recycling services at Councils transfer stations across the Local Government Area in partnership with Valmar industries.
3.2.2	Deliver Waste Education Program, including the promotion of the Zero Waste Strategy, to the community via schools and events	Infrastructure	●	Completed delivery of an extensive education program for the delivery of the new FOGO collection service, this included extensive advertising across all media type supported by printed collateral and educational plays for school and preschool groups.
3.2.3	Maintain active membership and participation in Regional Waste Forums	Infrastructure	●	Actively involved with Canberra Region Joint Organisation (CRJO) Waste Group and Albury Wodonga Circular Economy. Regular CRJO meetings are attended every two months plus any additional meetings. Council officers also attended one meeting in quarter three with an additional meeting held at Valmar office for introduction of food Donation's programme.
3.3.1	Implement prioritized actions of the Zero Waste Strategy including FOGO	Infrastructure	●	Implementation of the Towards Zero Waste Strategy priority initiatives, included the testing and implementation of the new Waste App, implementation of the new FOGO collection service and bin harmonisation project. The designs for a new organics progress for the facility is underway. Signage and improved recycling opportunities have been implemented at Councils Resource Centres across the LGA.

3: Our Natural Environment (continued)

We care and protect our natural environment to ensure future generations can experience and enjoy its beauty

Action #	Operational Plan Action	Directorate	Status	Annual Comment
3.3.2	Finalize the development of an environmental risk profile for landfill sites	Infrastructure	●	The development of an environmental risk profile for known landfill sites in the Snowy Valleys LGA has been completed. The document will help council officers plan for the remediation of these sites into the future. This document is stored in Council's document management system and can be viewed upon request.
3.3.3	Deliver kerbside waste and recycling service in accordance with the agreed levels of service	Infrastructure	●	Service delivered in accordance with the agreed service levels for the financial year.
3.4.1	Maintain Council's water supply and sewer collection systems in accordance with industry standards and relevant environmental legislation	Infrastructure	●	Water supply and wastewater operations were delivered with drinking water treatment meeting compliance requirements and wastewater discharge meeting environment standards. Batlow fluoride dosing has been low on occasion, but this does not have any health impact. High inflows caused by rain events have required increased operator attention at the Tumut wastewater plant. Batlow wastewater treatment plant recorded high nitrogen however daily monitoring remained normal.
3.4.2	Continue Council's septic tank inspection program in accordance with agreed service levels	Community & Corporate	●	Due to the delayed of successfully recruiting a Qualified Environment Health Officer, Council was successful in appointing a candidate to commence with Council in June 2021. Septic Tank inspections will be a priority in 2021/22.
3.4.3	Commence development of an Integrated Water Cycle Management Strategy	Infrastructure	●	Council officers are awaiting feedback from NSW Department of Planning, Industry and Environment regarding the former Tumbarumba area draft Integrated Water Cycle Management Plan (IWCM). Updated requested from NSW DPIE. Following completion of the Tumbarumba IWCM and SVC IWCM for the whole Local Government Area will be prepared.
3.4.4	Review and develop a Domestic Wastewater Management Plan	Community & Corporate	●	This project was postponed to 2021/22. An appointment of Senior EHO commenced in June 2021.
3.5.1	Maintain connections with community organisations to rehome impounded animals	Community & Corporate	●	Relationships with other organisations were re-established after the departure of Council's temporary Ranger. Our primary rescue group has finished their facilities and the capacity increased is good. This rescue group takes most unclaimed dogs and cats from Council's pound. Council has partnered with the local vet to desex animal at no charge. This has increased rehoming of animals greatly.

3: Our Natural Environment (continued)

We care and protect our natural environment to ensure future generations can experience and enjoy its beauty

Action #	Operational Plan Action	Directorate	Status	Annual Comment
3.5.2	Continued focus on weed eradication within the LGA, in particular blackberry, through implementation of Council's Weed Action Plan, participation in Regional Weeds Advisory Group and community education activities	Community & Corporate	●	Blackberries were the focus in quarter four of the Operational Plan. The control programs were being undertaken though was not completed due to skill shortage. This program will continue in 2021/22. Regular updates on Council's ranger services are updated with a monthly broadcast on the Local Radio Station.
3.5.3	Partner with Local Land Services to provide the Landcare Nursery service	Infrastructure	●	Landcare received grant funding to commence works down at the nursery. Council will look at what was applied for in their application and work closely with Landcare to assist their needs in 2021/22.



Choose to Challenge Tumba - NSW Womens Week

Communication and Engagement



Communication and Engagement - How we performed



1,011
USERS
Snowy Valleys
Bushfire Recovery
Services

- 11 Ordinary Council Meetings
- 2 Ordinary Policy & Strategy Meeting
- 1 Extraordinary Meeting

WEBSITE



Users: 60,815

Top 3 Searches: Website Forms, Fees & Charges, FOGO

Top 3 Most Popular Pages: Contact us, Careers with Council & Public Swimming Pools

ENGAGEMENT (Yourvoice.svc)

- Projects for Public Comment: **25**
- Online Submissions Received: **276**
- Total Visits to Yourvoice: **1,300**

Facebook

Posts
727

Followers
5,841
(+876>18% from 19/20)

Media 
102
Media Releases

211
Media Questions

21
Local Radio IVs

Top 3 Downloads

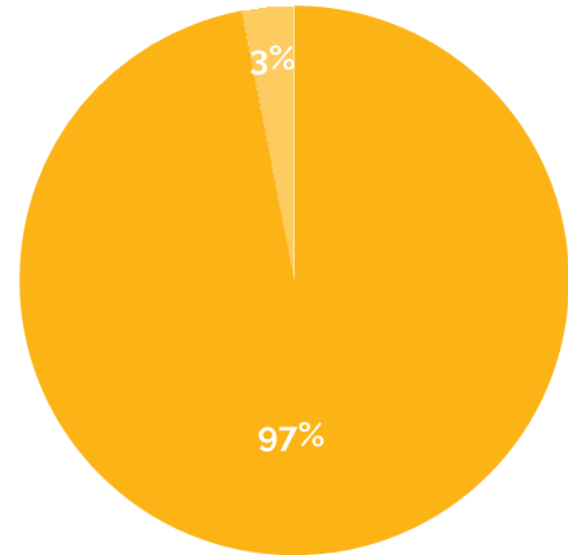


- Master Plan (Talbingo Bike Trail Development)
- Financial Assistance Summary
- Bushfire Recovery Bulletin

Top 3 Projects Reviews









- Intention to Declare New Off-Leash Areas (**17.1%**)
- Rate Review (**15.9%**)
- Draft Council Committee Framework (**15%**)



Total initiatives		36
● Actions completed	35	97%
● Unable to complete	1	3%

4: Communication and Engagement				
We have engaged communities that actively participate in local decision making				
	Status Key: ● Completed ● Unable to Complete			
Action #	Operational Plan Action	Directorate	Status	Annual Comment
4.1.1	Continue strategic engagement activities that ensure opportunities for dialogue between elected Councillors and the community	CEO Office	●	Organised opportunities for dialogue between Councillors and the community such as Cuppa with a Councillor, Community Meetings and events were impacted by COVID restrictions.
4.1.2	Deliver effective engagement activities for Council's strategic and operational priorities, ensuring feedback is effectively shared internally and communicated externally	CEO Office	●	7 projects/documents were placed on public exhibition on the 'Your Voice' platform during quarter 4 (<2 from quarter 3), resulting in 706 visits (<3,094 from quarter 3) and 543 documents downloads (<1,747 from quarter 3). 33 submissions were received in response to the exhibition period (<58 from quarter 3). Majority of submissions were generated from the Draft Integrated Planning & Reporting Documents.
4.1.3	Deliver Council meetings to facilitate increased community accessibility and engagement	CEO Office	●	All scheduled meetings have been held and live streamed to the Public.
4.2.1	Deliver proactive, deliberate and sustained communication to the community about Council's services, projects and events across digital communication channels	CEO Office	●	Council created 727 Facebook posts during 2020/21, reaching an audience of 132,614 60,815 people were delivered Council content during the year. 6,640 documents were downloaded, with the top three most downloaded documents being the Master Plan-Talbingo Mountain Bike Trail Development (518 downloads), Financial Assistant Summary (429 downloads) and Bushfire Recovery Bulletin (403 downloads).
4.2.2	Clearly communicate information about Council's services, projects and events using traditional communication channels	CEO Office	●	In 2020/21 Council responded to 211 media enquiries, issued 102 media releases and 21 radio interviews and service updates were completed on Sounds of the Mountains.
4.3.1	Provide Council staff with information and tools to increase two-way organisational communication through the implementation of the Internal Communications Framework	CEO Office	●	Council's communication team implemented a new Staff Newsletter format in June 2021, incorporating rotating scheduled of updates from Executive Directors and CEO. In person Staff Briefing sessions in Tumbarumba and Tumut were undertaken and able to continue via Zoom during COVID restrictions.

4: Communication and Engagement (continued)				
We have engaged communities that actively participate in local decision making				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
4.3.2	Continue to streamline council processes to improve integration and build user confidence	CEO Office		Tasks relating to this action were completed throughout the year. Our ethos of continuous improvement drives the actions progress; it is perpetual and ongoing. Only high-profile tasks are specifically mentioned. The type of support requests coming in from users indicate that their understanding of Technology software has improved and confidence is increasing. A shift in user error support to enhancement support has occurred signifying a focus on business process improvement.
4.3.3	Investigate and secure opportunities for grant applications for projects	CEO Office		In 2020/21 there have been 90 funding applications submitted - 48 successful, 20 unsuccessful and 22 pending notifications. Applications have been for a variety of projects in the SVC area from community events through to roads and infrastructure.
4.3.4	Continue to progress priority infrastructure projects through the project development pipeline process as funding becomes available	CEO Office		In the 2020/21 financial year there have been 27 projects completed through the PMG and another 57 active projects amounting to \$55,593,081 in funding. Other projects have been delivered that were still under the management of PMO. All PMO projects have been completed and acquitted by the 30 June 2021.
4.3.5	Manage an organisational framework for tracking applications and the management and acquittal of successful grant applications	CEO Office		Grant Management Framework developed. Grant applications and the management and acquittal of successful grant applications are being monitored through the framework, by the Program and Manager and the Program Management Group. There are currently 57 active projects that are being overseen and 27 completed projects. There have been 90 external grant applications submitted for the 2020/21 year - 48 successful, 22 pending funding notification and 20 applications have been unsuccessful.
4.3.6	Convene quarterly meetings for the Safety, Risk and Quality committee	CEO Office		Four meetings for the Safety Risk and Quality Committee have been completed. In alignment with a recommendation from the Audit, Risk and Improvement Committee, the terms of reference for the Safety Risk and Improvement Committee have been amended to give responsibility to the Safety Risk and Quality Committee to manage the Audit Matrix (internal and external audit recommendations).
4.3.7	Provide support for Councils corporate systems and IT infrastructure to maintain business continuity	Community & Corporate		Over the past 12 months SVC ICT systems have undergone vast changes and improvements including: <ul style="list-style-type: none"> • Successful migration of TechOne to SaaS platform. • Successful implementation of new Cisco phone system. • Successful migration of Council's WAN to TPG, ensuring Council sites are operating on one NBN network. • Successful migration of Council's Microsoft licencing from on-premise to 365 (E3). • Successful migration of Council's RHB, Tumbarumba Office and IWD Depot SiiP trunks with Telstra.

4: Communication and Engagement (continued)				
We have engaged communities that actively participate in local decision making				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
4.3.8	Produce and publish Council's Annual Report in accordance with the Local Government Act 1993	CEO Office	●	Snowy Valleys Council Annual Report was adopted by Council 19 November 2020 and published on Council's website in accordance with Local Government Act 1993.
4.3.9	Implement actions from Council's Sustainability Road Map	CEO Office	●	Long Term Financial Plan and V2 Sustainability Plan submitted for inclusion in the Integrated Planning & Reporting Suite and was adopted on 17 June 2021.
4.3.10	Implement recommendations from IT Strategy including the IT Disaster Recovery Plan	Community & Corporate	●	Over the past 12 months SVC ICT systems have undergone vast changes and improvements including: SVC has approved the SVC 2020-2023 IT Strategic Plan and actions from this are now being implemented. SVC has participated in failover and cybersecurity testing, with all outcomes positive. Following the successful close out of several projects the Business continuity Plan for ICT has been finalised.
4.4.1	Provide quality customer service delivery and processes in line with the adopted Customer Service Framework, Service Deliverables and Customer Service Policy	Community & Corporate	●	Customer Experience have implemented a new phone system, enabling increased data capture and monitoring to assist in improved service to the community. The completion of a six year review of archiving has been undertaken and steps to improve the process implemented.
4.4.2	Continuous improvement of the Customer Request Management system	Community & Corporate	●	SVC has commenced a 12-month CRM review project. As part of the project a temporary CRM System Officer has been engaged to support and implement changes to the system. Project Objectives include: <ul style="list-style-type: none"> • A CRM Management Policy and Procedure. • Customer request response timeframes that will reflect the urgency, priority and business capacity. • Appropriate escalation protocols for outstanding service requests. • Communication protocols provide timely and sufficient feedback to customers.
4.4.3	Conduct the Community Satisfaction Survey	CEO Office	●	The 2021 Community Satisfaction Survey continued a format employed in 2016 and 2018, to ensure comparability over time. This latest wave of research was conducted from 19 April to 1 May and involved interviews with 400 residents. An additional 329 residents completed the survey online. Survey data and insights to inform its strategic planning.

4: Communication and Engagement (continued)				
We have engaged communities that actively participate in local decision making				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
4.4.4	Implement 2020-2021 actions from Customer Experience Strategy	Community & Corporate	●	SVC has finalised the actions of the 2018-2020 Customer Service Strategy. SVC has commenced a 12-month project to review and improve the current CRM system and ensure its smooth integration across the organisation. The Customer Experience Team has successfully launched the new phone system, which is ensuring an improved experience for customers contacting Council.
4.5.1	Maintain a Councillor Professional Development Program	CEO Office	●	COVID pandemic impacted Councillors opportunity to attend professional development. <ul style="list-style-type: none"> • Murray Darling Assoc National Conference – Cr Pritchard • Waste 2021 Conference – Cr Cross • Advanced Leadership Program 2021 Women & Leadership Program Australia – Cr Ham • Waste2021 Conference – Cr Cross • LGNSW Understanding Finances for Councillors – Cr Isselmann
4.5.2	Convene meetings for the audit risk and improvement committee quarterly	CEO Office	●	All Audit Risk and Improvement Committee quarterly meetings, plus a dedicated meeting to discuss financial statements, were held in accordance with the annual schedule. An Audit Risk and Improvement Committee Annual Report was presented to Council in November 2020. It was noted by the Chair that the Committee with strong interest and support of management, has attempted to identify and implement best practice in relation to the format and operation of local governance oversight.
4.5.3	Deliver Risk & Governance Training Programs across Council	CEO Office	●	Governance and Risk Training was formally provided as a refresher to all staff. Moving forward, Governance and Risk training is mandatory during the onboarding of staff as per policy requirements. Numerous staff completed Public Interest Disclosure training online through the NSW Ombudsman. Volunteer and committee management training was provided to staff delegates. Rolling risk workshops have been conducted with twelve teams across the organisation and will continue as required.
4.5.4	Implement the SVC Project Management Framework	CEO Office	●	Supporting templates and tools out for internal exhibition with implementation from July 2021. Project categorisation assessment tool, project escalation matrix, Project Strategic Assessment template and Project Feasibility Assessment templates complete. Program Management Group Terms of Reference approved, and membership confirmed. Onboarding of Program Management Group occurred in March 2021 and Project Managers initial meeting held in April 2021.

4: Communication and Engagement (continued)				
We have engaged communities that actively participate in local decision making				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
4.5.5	Undertake 2 internal audits annually	CEO Office	●	Two internal audits were successfully undertaken during 2020/21. The first audit focused on Property Management and the second audit focused on Previous Audit Recommendations and Actions. Both final reports have been presented to the Audit Risk and Improvement Committee with recommendations and agreed management responses added to the Audit Matrix.
4.5.6	Implement an Enterprise Risk Management Framework	CEO Office	●	The Enterprise Risk Management Framework has been implemented and includes the: <ul style="list-style-type: none"> • Risk Management Policy; • Enterprise Risk Management Framework; • Safety, Risk & Quality Committee which has met quarterly since implementation; • Integration with the Audit, Risk & Improvement Committee through the Audit Matrix Business Rules; • Pulse risk registers (including capturing Strategic, Operational, Fraud, and Legislative Compliance risks); • Risk training and rolling risk workshops
4.5.7	Review business continuity plan	CEO Office	●	Councils Business Continuity Plan and associated sub plans were reviewed and approved by the Safety Risk and Improvement Committee in October 2020. The Council then undertook scenario testing with Statewide, Councils insurance provider, to ensure that the Business Continuity Plan and subplans were fit for purpose.
4.5.8	Develop an Emergency Preparedness, Response and Recovery Plan for SVC as an organisation	CEO Office	●	Local Emergency Management Committee meets as scheduled. Council continues to finalise Business Continuity Plans and is planning an exercise in business continuity to test the readiness of the plans.
4.5.9	Prepare and coordinate requirements for 2021 council elections	CEO Office	●	A communications and engagement plan to promote candidacy. Council hosted sessions for Candidates by the Australian Local Government Women's Association on 30 May (5 participants) and two sessions hosted by Local Government NSW on 18/19 June (13 participants). A dedicated webpage on the SVC website for the elections. Prepared a Candidate Handbook to supplement the information provided by the Office of Local Government and Electoral Commission which is available for download from the website.

4: Communication and Engagement (continued)				
We have engaged communities that actively participate in local decision making				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
4.5.10	Prepare for development of 2021 - 2025 Community Strategic Plan and Delivery Program	CEO Office	●	As a member of the Canberra Region Joint Organisation IP&R Group, Council finalised the project scope for the development of a Regional Community Strategic Plan that includes local and regional community engagement for all member Councils. Canberra Region Joint Organisation engaged an experience project team 'Projectura' to undertake the completion of the Community Strategic Plan. The Community Strategic Plan will then inform the development of the Delivery Program during 2021/22.
4.5.11	Review and improve Procurement and Contract management processes and systems	CEO Office	●	Review underway.
4.5.12	Prepare End of Term Report	CEO Office	●	End of Term Report is in draft and will meet project schedule to be finalised in Quarter one of 2021/22, before being presented and endorsed by Council at the November 2021 council meeting as part of the Annual Report.
4.6.1	Provide governance and risk support to volunteers and section 355 committees	CEO Office	●	The Council has offered governance and risk support to volunteers and committees, through the engagement of staff delegates and Council representatives. This has included the successful delivery of a number of events including Ciderfest, Festival Falling Leaf, Rock the Turf and Australia Day Ceremonies. Through the staff delegates and Council representatives support was offered to our volunteers who assist with community transport, management of Council assets, parks and gardens etc.
4.6.2	Undertake advocacy initiatives in accordance with the priorities as adopted in the Advocacy plan	CEO Office	●	Whilst Council is still waiting the outcomes of a number of funding submissions at the time of writing this report. However, the progress on items listed in the advocacy plan is still encouraging and significant progress has been made on these items.
4.6.3	Maintain an active Joint Organization membership and support initiatives that deliver benefits to the local community	CEO Office	●	Council has attended all board meetings of the Canberra Region Joint Organisation in the 2020/21 financial year. The Council continues to support the various initiatives of the CBJO in line with their strategic plan.

4: Communication and Engagement (continued)

We have engaged communities that actively participate in local decision making

Action #	Operational Plan Action	Directorate	Status	Annual Comment
4.6.4	Convene Local critical incidents Recovery Committee	CEO Office	●	The recovery committees provided significant expert and community input into the recovery and resilience projects. The activities were split into Council Action, Referral to relevant agencies, and advocacy. Council was impressed with the significant effort of the members during a difficult time. Council continues to work directly with the community and community groups through the Snowy Valleys Recovery Officer.
4.6.5	Continue to advocate to government on priority critical incidents recovery actions	CEO Office	●	Council continues to await the outcome of funding applications lodged for Bushfire Advocacy. Council believes the current success is based on the involvement of experts and community members on the recovery committee, Council's Recovery Officer and the Advocacy efforts of our local members Justin Clancy, Joe McGirr and Kristy McBain in supporting Council's Community Priorities.

Our Infrastructure



Tumut Aerodrome

Our Infrastructure - How we performed

\$18.5M
Capital Works Program

2
OVALS
resurfaced

\$21.6m
Infrastructure
Expenditure

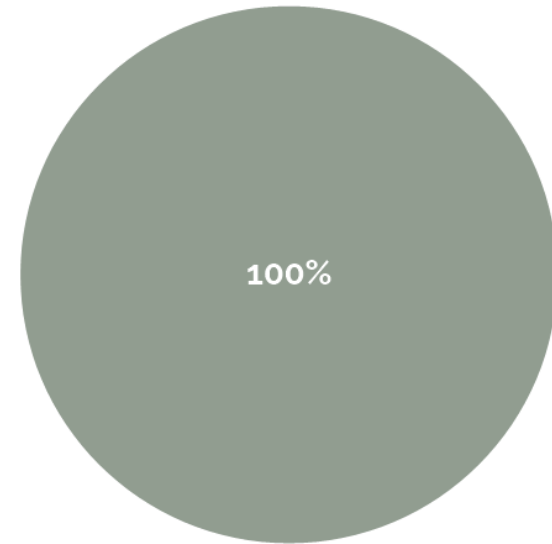
\$170k
Aerodrome Improvements
RFS Shed - NSW RFS

2 POOLS
UPGRADED 

\$5m
Major Projects
completed

120,000
Pavers laid
in Tumut
CBD

Bushfire Debris
removed along over
350km of
Road Corridor



Total initiatives 19
● Actions completed 19 | 100%

Capital Works 2020-21

CAPITAL BUDGET 2020-21		\$ AMOUNT	PROJECT STATUS AS AT 30 JUNE 2021
TRANSPORT			
Sydney St Footbridge	Footbridge Renewal	\$60,000	Complete
Withers Bridge	Bridge Replacement	\$300,000	Underway
Tintalra Culvert Bridge	Bridge Replacement	\$250,000	Delayed due to weather - rescheduled for 2021-2022
Sealed Pavement Local	Renewals	\$350,000	Complete
Sealed Pavement Regional	Renewals	\$300,000	Complete
Sealed Surface Local	Renewals	\$950,000	Complete
Sealed Surface Regional	Renewals	\$300,000	Complete
Unsealed Pavement Local	Renewals	\$230,000	Complete
Unsealed Pavement Regional	Renewals	\$80,000	Complete
Rural Culverts	Renewals	\$100,000	Complete
Goobarragandra Slip	Remediation Works	\$500,000	Incomplete - in progress
Bombowlee Land Acquisition	Land Acquisition relating to Bombowlee/Taradale	\$100,000	Incomplete - in progress
Bombowlee Ck/Taradale Complex	Road Works	\$5,000,000	Incomplete - in progress
Brungle Pedestrian Access	Pedestrian Access Works	\$218,000	Complete
Footpaths	Renewals	\$75,000	Complete
Kerb & Guttering	Renewals	\$50,000	Complete
		\$8,863,000	

CAPITAL BUDGET 2020-21		\$ AMOUNT	PROJECT STATUS AS AT 30 JUNE 2021
DRAINAGE			
Urban Stormwater Drainage	Renewals	\$100,000	Removed from 2020-2021 program
		\$100,000	
BUILDINGS			
Buildings	Renewals	\$250,000	Complete
Rural Transaction Centre/Visitor Information Centre	Swipe Card Access	\$50,000	Complete
Tumbarumba Office	Purchase and install of generator	\$20,000	Not commenced as inadequate funding
		\$320,000	
OPEN SPACE			
Open Space	Renewals	\$100,000	Complete
		\$100,000	
IWD			
Plant & Equipment - Heavy Plant	Plant Replacement Program	\$2,125,000	Complete
Plant & Equipment - Light Fleet	Vehicle Replacement Program	\$320,000	Complete
Plant & Equipment - Small Plant	Plant Replacement Program	\$50,000	Complete
		\$2,495,000	
WATER			
Water Mains	Renewals	\$420,000	Planning phase underway (multi-year project)
Water Treatment Plants	Renewals	\$126,000	Completed phase 1 renewals - ongoing multi-year project

CAPITAL BUDGET 2020-21		\$ AMOUNT	PROJECT STATUS AS AT 30 JUNE 2021
Water Pump Stations	Renewals	\$20,000	Completed phase 1 renewals - ongoing multi-year project
Reservoirs	Works (M&R)	\$65,000	Completed phase 1 works - ongoing multi-year project
Tumbarumba Water Treatment Plant Dam Wall	Renewals	\$800,000	Completed phase 1 works - ongoing multi-year project
Water Treatment Plant	Swipe Card Access	\$25,000	Completed several plants. Ongoing multi-year project
		\$1,456,000	
SEWER			
Sewer Main	Renewals/Relining	\$465,000	Planning phase underway (multi-year project)
Sewerage Treatment Plants	Renewals	\$215,000	Completed phase 1 renewals - ongoing multi-year project
Sewerage Pump Stations	Renewals	\$50,000	Completed phase 1 renewals - ongoing multi-year project
Sewerage Treatment Plants	Swipe Card Access	\$25,000	Completed several plants. Ongoing multi-year project
		\$755,000	
WASTE			
Food Organics and Garden Organics Facility	Project Design and Build	\$3,382,950	Designs competed and Development Application submitted. Ongoing multi-year project
		\$3,382,950	
ECONOMIC DEVELOPMENT			
Snow View Estate	Stage 3 Civic Works	\$1,100,000	
		\$1,100,000	
	TOTAL (Business as usual) Capital Works Program	\$18,571,950	

Major Projects 2020-21

PROJECT	\$ FUNDING	STATUS
Adelong Creekscape	\$341,268	Complete
Adelong Main Street Façade Improvements	\$56,586	Complete
Adelong Showground Kitchen Upgrade	\$45,000	Complete
Adelong Tourism Projects/planning	\$14,912	Complete
Adelong Walking Track Signage	\$3,056	Complete
Batlow CBD Masterplan and Amenity	\$179,956	Complete
Batlow Library	\$154,790	Complete
Batlow Tourism Projects/planning	\$14,571	Complete
Carcoola - dining room	\$79,107	Complete
Historical Walking Tracks - Tumbarumba	\$19,035	Complete
Improving water temperature at Adelong Aquatic Centre	\$3,245	Complete
Jingellic pedestrian bridge over horse creek	\$29,852	Complete
Jingellic showground waterborne and irrigation	\$9,925	Complete
Khancoban Store (\$99k fitout)	\$71,675	Complete
Link with Mountain Biking	\$346,460	Complete
Regulate water temperature of Tumut Pool	\$32,206	Complete
Repair, upgrade and extend facilities at Adelsonia Theatre - Adelong	\$240,818	Complete
Repairs and Upgrade to Adelong Showground	\$22,762	Complete

PROJECT	\$ FUNDING	STATUS
Repositioning of Snowy Valleys Way - planning & implementation	\$31,048	Complete
Tooma amenity/appearance	\$17,158	Complete
Town WiFi Upgrades - Brungle, Tumut, Batlow, Talbingo	\$121	Complete
Town WiFi Upgrades - Khancoban, Tumbarumba	\$14,185	Complete
Tumba Swimming Pool - Upgraded Learn to Swim Water Play Pool	\$920,642	Complete
Tumbarumba Creekscape & Sporting Facilities	\$209,995	Complete
Tumbarumba Creekscape & Sporting Facilities - Pergolas	\$38,088	Complete
Tumut CBD Parking & Amenity	\$1,700,071	Complete
Tumut Pool - Stage 1	\$98,417	Complete
Tumut Pump Track & Cycling initiatives	\$118,784	Complete
Tumut Rugby League Change Rooms Twickenham Oval	\$37,157	Complete
Tumut Skate Park Redevelopment	\$169,207	Complete
TOTAL Major Projects	\$5,020,098	

5: Our Infrastructure				
We strive to continually improve our local infrastructure				
	Status Key: ● Completed ● Unable to Complete			
Action #	Operational Plan Action	Directorate	Status	Annual Comment
5.1.1	Complete the 2020/21 road maintenance program	Infrastructure	●	The roads maintenance and construction teams have been flat this year completing the 2020/21 works program, including extensive flood recovery works, general road maintenance and renewal works. The teams did a great job in getting through this year's program of works on top of the bush fire and flood recovery works and grant funded projects. Also managed to slip in a \$2m reseal program between the floods and the \$1.7m main street upgrade in Tumut.
5.1.2	Deliver the 2020/21 Capital Works Roads program	Infrastructure	●	Capital Works Program delivered, noting that the program was amended in the 2nd and 3rd quarter in response to additional flood recovery and bush fire recovery works along with grant funded projects with limited timelines being added to the program.
5.1.3	Continue management of the road corridor post Bushfire and flood event Impact	Infrastructure	●	Post fire local road corridor clean-up works completed under the emergency provisions of the natural disaster funding arrangements which ended on the 30 June 2021. Council Officers have applied for further funding through the EPA for the clean-up of fire impacted green waste on public land.
5.2.1	Deliver the 2020/21 Capital Works facility, open space and amenities program	Infrastructure	●	Capital works program for facilities, open space and amenities completed. This includes upgrades to the Tumut and Tumberumba Pools, new surface on the Batlow showgrounds, upgrades to the Bull Paddock in Tumut and upgrades to the public amenities in Batlow.
5.2.2	Maintain Open Space, Pools, Facilities and Street Trees in accordance with agreed levels of service	Infrastructure	●	Open Space, Pools, Facilities and Street Trees were maintained in accordance with agreed levels of service.
5.2.3	Manage Swimming Pools in accordance with NSW Government Practice Note 15 and Royal Lifesaving Society of Australia Guidelines	Infrastructure	●	Swimming Pools were operated in accordance with NSW Government Practice Note 15 and Royal Lifesaving Society of Australia Guidelines.
5.2.4	Develop plans of management for Crown Lands under Council's control	Infrastructure	●	Draft plans of management for Crown Lands were completed.

5: Our Infrastructure (continued)				
We strive to continually improve our local infrastructure				
Action #	Operational Plan Action	Directorate	Status	Annual Comment
5.3.1	Deliver a Road Safety Program in partnership with neighbouring Councils and Transport for NSW	Infrastructure	●	Road safety initiatives implemented this year includes, onsite meetings held in Batlow to discuss pedestrian issues and areas of concern of the Community with TfNSW, plan B driver campaign, coffee with a Cop, school bus stops to safer manage child/traffic interface, speed limit reductions in Tumut, Batlow and Adelong, purchase of radar variable message board for use on Local Roads.
5.3.2	Maintain aerodrome and airstrip in accordance with agreed service levels	Infrastructure	●	Works completed at the aerodrome this year include the construction of a new hanger for the RFS, taxiway, fencing and drainage works.
5.3.3	Upgrade the Tumut aerodrome to improve functionality for emergency operations as funding becomes available	Infrastructure	●	Construction of new taxiway completed along with installation of new fencing and drainage works.
5.4.1	Deliver annual maintenance program for footpath, kerb and gutter works	Infrastructure	●	Program delivered to ensure service levels were maintained.
5.4.2	Deliver annual maintenance program for stormwater	Infrastructure	●	Identified works were completed as per program.
5.4.3	Deliver programmed maintenance to public pools	Infrastructure	●	Programmed maintenance to public pools completed in line with annual internal pools audit and allocated budget.
5.4.4	Finalise Service Management Plans including asset management plans	Infrastructure	●	Service Management Plans for key assets completed were completed. This includes Council buildings, parks and recreation along with transport infrastructure.
5.4.5	Review and develop plan of management for Council's cemeteries	Infrastructure	●	Master planning for cemeteries is a multiyear project. Works completed this year includes the setting up of reservation areas.
5.5.1	Advocate for funding to develop a cycling and pedestrian strategy	CEO Office	●	Council has achieved funding for a Regional Trails Masterplan and is about to commence engagement with the community.

5: Our Infrastructure (continued)

We strive to continually improve our local infrastructure

Action #	Operational Plan Action	Directorate	Status	Annual Comment
5.5.2	Maintain the Tumbarumba to Rosewood Rail Trail in partnership with the community and in accordance with agreed service levels	Infrastructure	●	Tumbarumba to Rosewood Rail Trail maintained in partnership with the community.
5.6.1	Maintain Council's open spaces, sportsgrounds, parks and gardens in accordance with agreed service levels	Infrastructure	●	Open spaces, sportsgrounds, parks and gardens maintained in accordance with agreed service levels.
5.6.2	Deliver the Capital Sports Grants program	Infrastructure	●	A total of \$40,000 Capital Sports Grants, has been rewarded to Seven (7) Sporting Associations across the Snowy Valleys region.

Statutory Information

The following Statutory reports are required under the Local Government Act 1993, Local Government (General) Regulation 2021, and other NSW legislation. The relevant legislative provisions is highlighted within each item below.

Reporting

Local Government Act 1993-Section 428

Local Government Act 1993 – Section 428(1)

An overview of some of the achievement from 1 July 2020 through to 30 June 2021 is included in this report. A detailed report was presented to Council at the Ordinary Meeting held in August 2021 that outlined the achievements against each item in the Operational Plan as of the end of the fourth quarter (30 June 2021).

Local Government Act 1993 – Section 428(2)

The Council election set down for September 2020 was deferred under a directive from the Minister of Local Government in response to the COVID-19 pandemic.

Council elections are scheduled for December 2021, and as such, council's achievements and progress against Snowy Valleys 2028 Community Strategic Plan will be reported in the 2020-2021 annual report and end of term report in accordance with the Act.

Local Government Act 1993 - Section 428(3)

The annual report has been prepared in accordance with IP&R Guidelines.

Local Government Act 1993 – Section (4)(a)

Audited financial statement will be presented to Council as an attachment to the report.

Local Government Act 1993 – Section (4) (b)

All required information has been included in this annual report.

Local Government Act 1993 – Section (428)(5)

A copy of the Snowy Valleys Annual Report will be made available under 'plans and reporting' (Reporting) on Council's website:

<https://www.snowyvalleys.nsw.gov.au/Council/Planning-and-Reporting#section-9>

Local Government Act 1993-Section 428A

A State of the Environment has been included this annual report.

Donations and Contributions

Local Government Act 1993, Local Government (General) Regulation 2021, and other NSW legislation.

RATES & CHARGES WRITTEN OFF <i>Local Government Act 1993, Local Government (General) Regulation 2021 cl 132</i>	2020-21
Postponed Rates and Charges <i>Local Government Act 1993 – Section 595</i>	\$0
On authority of CEO <i>Local Government (General) Regulation 2021 cl 131 (6)</i>	\$9,650
Rateable properties now exempt from Rates <i>Local Government Act 1993 – Section 555-558</i>	\$4,352
Pensioner Rate Reductions <i>Local Government Act 1993 – Section 575(2)</i>	\$539,867 (Council portion \$244,297)
Concealed Leak Applications <i>Local Government (General) Regulation 2021 cl 132</i>	\$1,592

Community – Rates and Charges Waived (Donations and Contributions)

Local Government Act 1993 – Section 428 (4)(b)

Local Government (General) Regulation 2021 – cl 217(1)(a5)

COMMUNITY - RATES AND CHARGES WAIVED	(\$ VALUE)
AASIAN Conference - Tumut	\$386
Adelong Mens Shed	\$1,229
Adelong Pre-School	\$515
Adelonia Theatre	\$1,229
Batlow Museum	\$1,268
Batlow Pre-School	\$570
Batlow Rescue Squad	\$1,783
Church of England - Tumut	\$773
Church of St Paul - Talbingo	\$386
CWA Batlow	\$386
CWA Tumut	\$386
Gilmore Hall	\$738
Jehovahs Witness - Tumut	\$386
Southwest Slopes Sporting Archers	\$508
St Vincent De Paul - Tumut	\$386
The Presbyterian Church - Tumut	\$386
Tumut Art Society	\$612
Tumut Clay Target	\$151
Tumut Guides	\$1,373
Tumut Landcare	\$4,500

Tumut Netball Association	\$386
Tumut Pre-School	\$570
Tumut Rugby League Football Club	\$900
Tumut Rugby League Football Club	\$ 805
Tumut Scouts	\$1,373
Tumut Showground Trustees	\$2,060
Tumut Town Band	\$3,656
Tumut Turf Club	\$3,220
Uniting Church Australia - Tumut	\$386
Uniting Church Australia - Tumut	\$386
TOTAL	\$31,693

DONATIONS	(\$ VALUE)
Adelong Alive Museum	\$1,000
Adelonia Theatre	\$1,000
Batlow Historical Society	\$1,000
Riding for the Disabled NSW – Tumut	\$500
Tumbarumba Pipes & Drums	\$3,000
Tumut Art Society	\$2,500
TOTAL	\$9,000

BOOK AWARDS	(\$ VALUE)
Batlow Technology School	\$125
McAuley Catholic School	\$125
Adelong Public School	\$50
All Saints Primary School	\$50
Brungle Public School	\$50
Franklin Public School	\$50
Gadara School	\$50
Khancoban Public School	\$50
Rosewood Public School	\$50
St Marys School	\$50
St Josephs Catholic School	\$50
Talbingo Public School	\$50
Tumbarumba Primary School	\$50
Tumut Public School	\$50
Tumbarumba High School	\$75
Tumut High School	\$75
Riverina TAFE	\$170
TOTAL	\$1,170

CHARLES STURT UNIVERSITY SCHOLARSHIPS	(\$ VALUE)
Georgia Rusconi	\$3,500
Catherine Read	\$3,500
Brianna McAuliffe	\$3,500
TOTAL	\$10,500

Contracts

Local Government (General) Regulation 2021 cl 217 (1)(a2)

Below are the contracts awarded by Snowy Valleys Council during the 2020-21 financial year as a result of tender or otherwise.

This list does not include:

- Employment contracts (that is contracts of service but not contracts for service).
- Contracts for less than \$150,000 (including the name of the contractor and the nature of the goods or services supplied by the contractor and the total amount payable to the contractor under the contract).

CONTRACTOR	DETAILS	VALUE (EX. GST)
Murray Valley Piling Pty Ltd (RFT 2020/04)	Tintaldra Road Bridge & Withers Bridge Replacement	\$639,200
Bridge & Marine Engineering Pty Ltd (RFT 2020/05)	Bombowlee Creek Road Bridge Replacement	\$1,880,450
The Rix Group Pty Ltd (RFT 2020/08)	Clarkes Hill Tooma Road Cutting Bushfire Damage at Maragle	\$2,312,351
Walcon Marine Australasia Pty Ltd (RFT 2020/11)	Talbingo Boat Ramp - Design and construction of new floating pontoon	\$474,458
Specialised Geo Pty Ltd (RFT 2020/12)	Goobarragandra Road Slopes Stabilisation	\$1,411,002
Mulligan Geotechnical Pty Ltd (RFT 2021/01)	Alpine Way: Slopes 11984 & 11985 Rehabilitation Works	\$992,180
Piling and Concreting Australia Pty Ltd (RFT 2021/04)	Forsters Road Landslide Stabilisation, Batlow	\$1,070,292
Grind Projects Pty Ltd (RFT 2020/06)	Tender for Tumut Skatepark Redevelopment	\$160,000
LA Broome (RFT 2020/07)	Tender for Adelong Creekscape	\$147,000
RFT 2020/09 <ul style="list-style-type: none"> • Roadside Services & Solutions Pty Ltd • North Eastern Roadmarkers • J & M Road Marking Specialists Pty Ltd • Irwin Fencing • Western Safety Barriers • Lack Group Pty Ltd • Riverina Traffic Services Pty Ltd • TrafX Pty Ltd 	Tender for 'Panel of Preferred Suppliers - supply of services - Guardrail, line marking and traffic management. Various contractors	N/A
SULO MGB Australia Pty Ltd (RFT 2021/02)	Tender for MGB (Mobile Garbage Bin) and Kitchen Caddy Purchase Contract	\$905,398

Stormwater Management Services

Local Government (General) Regulation 2021 cl 217(1)(e)

PROJECT DESCRIPTION	APPROVED BUDGET	ACTUALS EOY21
Tumbarumba Caravan Park Drainage	\$10,000	\$18,285

Equal Employment Opportunity Management Plan

Local Government (General) Regulation 2021 (1)(a9)

Snowy Valleys Council is committed to ensuring current and future employees of Council are treated on the basis of their true abilities and merit and are provided with a safe work environment free of discrimination, harassment and bullying. During the last 12 months Council has continued working through the process of incorporating Equal Employment Opportunity (EEO) principles into Council systems, processes and decisions. Our vision is that whilst EEO initiatives will remain within our strategic plans, objectives and actions the principles will also be built in to the 'way we do things' on a day to day basis. Council's values of Respect, Safety and Integrity reinforce EEO principles and are incorporated into onboarding and recruitment processes to not only ensure equal opportunity within the process but to also recruit new employees who align with these values. Council has continued to be involved in driving initiatives around access and inclusion as well as improving employment opportunities for EEO target groups not just within Council but within the local government area. The Snowy Valleys Council entry level program is designed to provide employment opportunities for local people within Council and this program will also include provision for identified position to support opportunity as well as continuing to increase the diversity of the Snowy Valleys Council workforce.

Legal Proceedings

Local Government (General) Regulation 2021 cl 217 (1)(a3)

TOTAL LEGAL EXPENSES	\$97,105
Amount expended undertaking litigation	\$78,487
Amount paid in settlements of cost claims	\$28,699

Public Interest Disclosures

Local Government Act 1993 – Section 428 (4) (b)

Local Government (General) Regulation 2021 – cl 217 (1) (a5)

Public Interest Disclosures

Public Interest Disclosures Act 1994 – Section 31

Public Interest Disclosures Regulation 2011 cl

Protected Disclosures

The Protected Disclosures Act 1994 provides protection for people who come forward with information about the following serious matters concerning the way agencies operate:

- Corrupt conduct
- Maladministration
- Serious and substantial waste of public money

For more information on the Protected Disclosures Act, visit the NSW Ombudsman's website: www.ombo.nsw.gov.au/complaints/protectdisclosure

There were zero disclosure made during the 2020-21 year as per report submitted to the Ombudsman for 30 July 2021.

2020-21	MADE BY PUBLIC OFFICIALS PERFORMING THEIR DAY TO DAY FUNCTION	UNDER A STATUTORY OR OTHER LEGAL OBLIGATION	ALL OTHER PIDS
No of public officials who made public interest disclosures to your public authority	0	0	0
No of public interest disclosure received by your public authority	0	0	0

Of public interest disclosures received, how many were primarily about:

Corrupt conduct	0	0	0
Maladministration	0	0	0
Serious and substantial waste	0	0	0
Government information contravention	0	0	0
Local government pecuniary interest contravention	0	0	0

No of public interest disclosures (received since 1 Jan 2012) that have been finalised in this reporting period	0
Have you established an internal reporting policy?	Yes
Has the head of your public authority taken action to meet their staff awareness obligations?	Yes

Government Information (Public Access)

Government Information (Public Access) Act 2009 – Section 125(1)

Government Information (Public Access) Regulation 2018 cl 8, Schedule 2

Clause 7A: Details of the review carried out by the agency under section 7(3) of the Act during the reporting year and the details of any information made publicly available by the agency as a result of the review.

Schedule 2: Statistical Information about Access Applications

Table A: Number of Applications by type of application and outcome*

	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS REFUSED IN FULL	INFORMATION NOT HELD	INFORMATION ALREADY AVAILABLE	REFUSE TO DEAL WITH APPLICATION	REFUSE TO CONFIRM/ DENY WHETHER INFORMATION IS HELD	APPLICATION WITHDRAWN	TOTAL	% TOTAL
Media	0	0	0	0	0	0	0	0	0	0%
Members of Parliament	0	0	0	0	0	0	0	0	0	0%
Private sector business	0	0	0	0	0	0	0	0	0	0%
Not for Profit organisations or community groups	1	0	0	0	0	0	0	0	1	8%
Members of the public (application by legal representative)	4	0	0	0	0	0	0	0	4	31%
Members of the public (other)	5	1	0	1	0	0	0	1	8	62%
TOTAL	10	1	0	1	0	0	0	1	13	100%
% TOTAL	77%	8%	0%	8%	0%	0%	0%	8%	100%	

*More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of Applications by type of application and outcome*

	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS REFUSED IN FULL	INFORMATION NOT HELD	INFORMATION ALREADY AVAILABLE	REFUSE TO DEAL WITH APPLICATION	REFUSE TO CONFIRM/ DENY WHETHER INFORMATION IS HELD	APPLICATION WITHDRAWN	TOTAL	% TOTAL
Personal information applications*	0	0	0	0	0	0	0	0	0	
Access applications (other than personal information applications)	10	1	0	1	0	0	0	1	13	100%
Access applications that are partly personal information	0	0	0	0	0	0	0	0	0	
TOTAL	10	1	0	1	0	0	0	1	13	100%
% OF TOTAL	77%	8%	0%	8%	0%	0%	0%	8%	100%	
* A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual).										

Table C: Invalid Applications

REASON FOR INVALIDITY	NO. OF APPLICATIONS
Application does not comply with formal requirement (section 41 of the Act)	0
Application is for excluded information of the agency (section 43 of their Act)	0
Applications contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	0
Invalid application that subsequently became valid applications	0

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of the Act*

	NO. OF TIMES CONSIDERATION USED
Overriding secrecy laws	0
Cabinet information	0
Executive Council Information	0
Contempt	0
Legal professional privilege	0
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environment heritage	0
* More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is recorded (but only once per application). This also applies in relation to Table N.	

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of the Act

	NO. OF TIMES CONSIDERATION USED
Responsible and effective government	0
Law enforcement and security	0
Individual rights, judicial processes and natural justice	0
Business interests of agencies and other persons	0
Environment, culture, economy and general matters	0
Secrecy Provisions	0
Exempt documents under interstate Freedom of Information legislation	0

Table F: Timelines

	DECISION VARIED	% OF TOTAL
Decided within the statutory timeframe (20 days plus any extensions)	13	100%
Decided after 35 days (by agreement with the applicant)	0	0%
Not decided within timeframe (deemed refusal)	0	0%

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	DECISION VARIED	DECISION UPHELD	TOTAL
Internal review	0	0	0
Review by Information Commissioner*	0	0	0
Internal review following recommendation under section 93 of Act	1	0	1
Review by NCAT	0	0	0
*The Information Commissioner does not have the authority to vary decisions but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.			

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	NO. OF APPLICATIONS FOR REVIEW
Applications by access applications	1
Applications by person to whom information the subject of access applications relates (see section 54 of the Act)	0

Table I: Applications transferred to other agencies

	NO. OF APPLICATIONS TRANSFERRED
Agency-Initiated Transfers	0
Applicant-Initiated Transfers	0

Statutory Information – Planning and Regulatory

Planning Agreements

Environment Planning and Assessment Act 1979 – Section 93G(5)

No Planning agreements were entered into during this reporting period.

Environmental Agreements

Local Government Act 1993 – Section 54D and 56P(1)

Snowy Valleys Council has not entered into any environment upgrade agreements under Section 54P(1) of the Act.

Companion Animal Management

Local Government (General) Regulation 2021 cl 217 (1)(f) Companion Animals Guidelines

Lodgement of pound data collection returns with the Office of Local Government (Survey of Council seizures of cats and dogs).

DOGS	2020-21
Dogs impounded	33
Dogs in deposit box	77
Released to owner	37
Dogs found on the street and returned to owner	10
Dogs released to rescue	64
Euthanised	9
Euthanasia Percentage	7.5%
Escaped	0
DOG ATTACKS	2020-21
Reported	22
CATS	2020-21
Cats impounded	4
Cats in deposit box	199

Subsidised Private Works

Local Government (General) Regulation 2021 cl 217 (1)(a4)

Local Government Act 1993 – Section 67, 67(2)(b)

Council did not wholly or partially subsidise any private works.

Coastal Protection

Local Government (General) Regulation 2021 cl 217 (1)(e1)

Not applicable.

Cats found on street and returned to owner	0
Feral	18
Cats released to rescue	155
Euthanised	38
Euthanasia Percentage	18.7%
Escaped	0
INFRINGEMENT NOTICES	2020-21
Companion Animals	13 (\$10,230)
Parking	7 (\$1,433)
Other	3 (336)
Value of penalty infringement notice	\$11,969
DOG ATTACKS	2020-21
Dog Attacks	22
Substantial Dog Attacks (defined as leading to injury)	7

Recovery and Threat Abatement

Fisheries Management Act 1994 – Section s220ZT (2)

Not applicable to Snowy Valleys Council.

Services to Carers

Carers Recognition Act - Section 8(2)

Council is not considered to be a 'human service agency' under the Carer's Recognition Act.

Private Swimming Pools Inspections

Swimming Pools Act 1992 – Section 22F(2)

Swimming Pools Regulation 2018 cl 23

	2020-21
Number of inspections of tourist and visitor accommodation	2
Number of inspections of premises with more than one dwelling	0
Number of inspections that result in issuance a certificate of complication under s22D of the SP Act	21
Number of inspections that resulted in issuance a certificate of noncompliance under cl21 of the SP Reg	2

Companion Animals

INCOME	
Type	2020-21
Animal Registration	\$33,158
Fees	\$15,002
Fees – Dog Impounding	\$3,558
Fines Received	\$29,993
Other Income	\$0
Grants	\$0

EXPENDITURE	
Type	2020-21
Salaries	\$253,466
Pound Supplies & Vet Expenses	\$24,430
Legal Expenses	\$6,500
Communication	\$0
Internal Charges and on costs	\$132,458
Other expenses	\$3,214
Surplus / (Loss)	-\$338,357

Index of Statutory Reports

TABLE	RELEVANT LEGISLATION	PAGE
CEO remuneration	<i>Local Government (General) Regulation 2021 cl 217 (1)(b)(i)(ii)(iii)(iv)(v)</i>	11
Senior staff remuneration (1 July to 13 August)	<i>Local Government (General) Regulation 2021 cl 217 (1)(c)(i)(ii)(iii)(iv)(v)</i>	11
Senior staff remuneration (14 August to 19 January)	<i>Local Government (General) Regulation 2021 cl 217 (1)(c)(i)(ii)(iii)(iv)(v)</i>	11
Senior staff remuneration (20 January to 30 June)	<i>Local Government (General) Regulation 2021 cl 217 (1)(c)(i)(ii)(iii)(iv)(v)</i>	11
Mayor and Councillor expenses and provision of facilities	<i>Local Government (General) Regulation 2021 cl 217 (1)(a1)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)</i>	14
Councillor Professional Development	<i>Local Government (General) Regulation 2021 cl 186</i>	14
Details and purpose of overseas visits by Councillors, staff or other persons representing Council (including visits sponsored by other organisations)	<i>Local Government (General) Regulation 2021 cl 217(1a)</i>	14
External body delegations	<i>Local Government (General) Regulation 2021 cl 217 (1)(a6)</i>	15
Grants Awarded by Council	<i>Local Government (General) Regulation 2021 – cl 217(1)(a5)</i>	21
Disability Inclusion Action Plan	<i>Disability Inclusion Act 2014 – Section 13 (1)</i>	49
Reporting	<i>Local Government Act 1993 – Section 428 (1)(2)(3)(4a)(4b)(5) Section 428A</i>	88
Statutory Information – Financial Rates and Charges Written off	<i>Local Government (General) Regulation 2021 cl 132</i>	88
Postponed Rates and Charges	<i>Local Government Act 1993 – Section 595</i>	88
On authority of CEO	<i>Local Government (General) Regulation 2021 cl 131 (6)</i>	88
Rateable properties now exempt from Rates	<i>Local Government Act 1993 – Section 555-558</i>	88
Pension Rate Reductions	<i>Local Government Act 1993 – Section 575(2)</i>	88
Concealed Leak Applications	<i>Local Government (General) Regulation 2021 cl 132</i>	88
Contracts	<i>Local Government (General) Regulation 2021 cl 217 (1)(a2)</i>	91

TABLE	RELEVANT LEGISLATION	PAGE
Stormwater Management Services	<i>Local Government (General) Regulation 2021 cl 217(1)(e)</i>	92
Donations and Contributions	<i>Local Government Act 1993 – Section 428 (4)(b)</i> <i>Local Government (General) Regulation 2021 – cl 217(1)(a5)</i>	92
Equal Employment Opportunity Management Plan	<i>Local Government (General) Regulation 2021 cl 217 (1)(a9)</i>	92
Legal Proceedings	<i>Local Government (General) Regulation 2021 cl 217 (1)(a3)</i>	92
Public Interest Disclosures	<i>Public Interest Disclosures Act 1994 – Section 31</i> <i>Public Interest Disclosures Regulation 2011 cl 4</i>	92
Government Information (Public Access)	<i>Government Information (Public Access) Act 2009 – Section 125(1)</i> <i>Government Information (Public Access) Regulation 2018 cl 8, Schedule 2</i>	94
Planning Agreements	<i>Environmental Planning and Assessment Act 1979 – Section 93G(5)</i>	98
Environmental Agreements	<i>Local Government Act 1993 – Section 54D and 54P(1)</i>	98
Companion Animal Management	<i>Local Government (General) Regulation 2021 cl 217 (1)(f)</i> <i>Companion Animals Guidelines</i>	98
Subsidised Private Works	<i>Local Government (General) Regulation 2021 cl 217 (1)(a4)</i> <i>Local Government Act 1993 – Section 67, 67(2)(b)</i>	98
Coastal Protection	<i>Local Government (General) Regulation 2021 cl 217(1)(e1)</i>	98
Recovery and Threat Abatement	<i>Fisheries Management Act 1994 – Section s220ZT (2)</i>	99
Services to Carers	<i>Carers Recognition Act 2010 - Section 8(2)</i>	99
Private Swimming Pools	<i>Swimming Pools Act 1992 – Section 22F(2)</i> <i>Swimming Pools Regulation 2018 cl 23</i>	99



2020-21
ANNUAL REPORT